

Your landlord should...



Treat you with fairness and respect



Ask what you think about its services



Let you know when repairs will be done and do them right first time



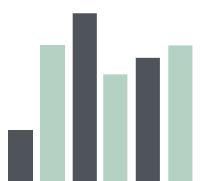
Let you know what other site residents think



Ask your views on any proposed rent rise



Tell you who you can contact if you have questions or a complaint



Report on how it is doing



Make sure site services can be used by everyone

To find out more

To find out more about the Scottish Social Housing Charter, our report on Gypsy/Travellers sites in Scotland or to get in touch, you can visit our website or give us a call.



www.scottishhousingregulator.gov.uk



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