

WEST
DUNBARTONSHIRE
COUNCIL

Strategic

Plan

2022 –

2027

Performance
Framework



STRATEGIC PRIORITY**Our Communities - Resilient and Thriving**

Performance Indicator	2027 target
% of Public space CCTV cameras operational	↑
% of anti-social behaviour cases resolved	↑
% of council resources directed by communities	↑
% of all street light repairs completed within 7 days	↑
Number of attendances per 1,000 population for indoor sports and leisure facilities	↑
% of children who have reached all of the expected developmental milestones at the time of the child's 27-30 month child health review	↑
% of adults supported at home who agree that they are supported to live as independently as possible	↑
% of air quality monitoring stations complying with the national objective for nitrogen dioxide	↑
% of youth homeless presentations	↓
Number of visits to funded and part funded museums and heritage centres (in person & virtual) per 1,000 population	↑
Number of library visits (physical and virtual) per 1,000 population	↑
% of 3 & 4 year old children at ELC achieving the benchmark in literacy and numeracy	↑
% of ELC achieving meeting the National Standard Criteria of good and above	↑
% of children and young people achieving Curriculum for Excellence levels in literacy & numeracy	↑
% of establishments delivering good or very good high-quality learning & teaching	↑
% of school attendance	↑

STRATEGIC PRIORITY**Our Environment - A Greener Future**

Performance Indicator	2027 target
% residents satisfied with the street cleaning service	↑
% Residents satisfied with Parks & open spaces	↑
% of total household waste that is recycled	↑

STRATEGIC PRIORITY

Our Environment - A Greener Future

Performance Indicator	2027 target
Air Quality: PM10 Concentration	↓
Tonnage of biodegradable municipal waste landfilled	↓
Tonnage of carbon dioxide emissions from Council operations and assets	↓
Number of new supply social housing for rent	↑
% Residents satisfied with roads maintenance	↑
% Satisfaction with quality of new build council housing	↑
% of serious road related defects repaired within 2 working days of being reported	↑
% of council houses that are energy efficient	↑

STRATEGIC PRIORITY

Our Economy – Strong and Flourishing

Performance Indicator	2027 target
Number of businesses given advice and assistance to start up through Business Gateway	↑
% of procurement spent on local small/medium-sized enterprises and SMEs who have a presence in West Dunbartonshire	↑
Immediately available employment land as a % of total land allocated for employment purposes	↑
% of young people entering a positive destination	↑
Number of local people entering employment through Working 4U	↑
Number of local people gaining a full qualification through Working 4U	↑
Number of people receiving support through Working 4U with more than one barrier to employment	↑
% of local people with increased or sustained income through reduced debt liability/debt management	↑

STRATEGIC PRIORITY

Our Council – Inclusive and Adaptable

Performance Indicator	2027 target
% of Council employees satisfied with WDC as a place to work	↑
% employee attendance improvement rate (teachers & local govt.)	↑
Rent collected as a % of total rent due	↑
Cost of collecting council tax per dwelling £	↑
% of income due from council tax received by the end of the year %	↑
No. of transactions undertaken online	↑
Income generated as a % of total revenue budget	↑
% of residents who are satisfied with the Council website	↑
% of stage 1 complaints responded to within 5 working days.	↑
% of residents who feel the Council communicates well with them	↑
Residents satisfaction with Council services overall	↑
% of committee agendas published within standing order timescales	↑