

# West Dunbartonshire Leisure Trust

ANNUAL REPORT 2017/18 and Financial Accounts





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### **INTRODUCTION FROM THE CHAIRMAN**

On behalf of West Dunbartonshire Leisure Trust (WDLT), I am delighted to deliver our 6th Report of the Trustees as part of the organisation's Annual Report for the year 2017/18.

WDLT now has a high profile in West Dunbartonshire providing ever increasing support to the local authority, organisations, schools and other groups to deliver health and wellbeing improvements to its local communities.

Through our diverse range of services, WDLT provides significant public benefit, encouraging more people to either become active or to be more active, with increased feelings of wellbeing and improved quality of life, at prices that are affordable to all.

Our continued work in the local area with partners including West Dunbartonshire Council (WDC), Education, Health Boards and others, along with increasing memberships has helped us to continue to work towards achieving our mission to "Inspire Healthy and Active Communities".

It has been an extremely positive year with WDLT delivering on many of the priorities within the first year of our ambitious three year Business Strategy. We also remain committed to delivering on all strategic outcomes and priorities within our Business Strategy (2017 – 2020) over the next two years.

The last year can be defined as a year of expansion for WDLT as we took on the responsibility of the management of all WDC outdoor pitches, pavilions and several bowling greens.

In addition to the operation of the outdoor facilities, the trust opened the new £23.8M leisure centre in Clydebank, replacing the previous facility in the area, The Play Drome. The first year of operation of this amazing new facility has seen participation increase by 68%; income increase by 90% and direct debit memberships increase by 595%.

Once again during a continuing tough and challenging financial climate WDLT has delivered service improvements and exceeded targets agreed in partnerships with WDC. It is clear that public sector spending will continue to reduce over the coming years, and our challenge will be to balance the high quality services that our customers expect with the level of funding available.

In conclusion, 2017/18 has been both a very positive and exciting year. This is a testament to the hard work, dedication, vision and creativity of the Trusts staff, volunteers and management, as well as the continuous commitment of the Trustees of the organisation who offer their time on a voluntary basis. Externally this has also been achieved by the support of our funders and partners and in particular West Dunbartonshire Council. However above all I would like to thank the local community, whose interests we serve, for their support and engagement over the past year and I am confident that with this support WDLT will continue to have an exciting future ahead.

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James Finn Chair of West Dunbartonshire Leisure Trust



### **REFERENCE AND ADMINISTRATIVE DETAILS**

| Trustees (Directors): | James Finn (Chair)<br>Charles Gibson (Vice Chair)<br>William Hendrie<br>David McBride<br>Anthony Waclawski<br>David Smith<br>David Marshall<br>Samantha Baird<br>James Docherty |
|-----------------------|---|
| General Manager:      | John Anderson   |
| Company Secretary:    | Fiona McGuigan  |
| Registered Office:    | Alexandria Community Centre<br>Main Street<br>Alexandria<br>G83 0NU   |
| Charity Number:       | SC042999  |
| Company Number:       | SC413707  |
| Independent Auditors: | Wylie & Bisset LLP<br>168 Bath Street<br>Glasgow<br>G2 4TP  |
| Bankers:              | Clydesdale Bank<br>47 High Street<br>Dumbarton<br>G82 1LF   |
|                       |   |
|                       |   |
|                       |   |
|                       |   |

### **REPORT OF THE TRUSTEES** for the year ended 31 March 2018

The Trustees present their annual report and financial statements of the charity for the year ended 31 March 2018.

The financial statements have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's trust deed, the Charities and Trustee Investment (Scotland) Act 2005, the Charities Accounts (Scotland) Regulations 2006 (as amended), the Companies Act 2006 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published on 16 July 2014.

The legal and administrative information on page four (4) forms part of this report.

### **Objects, Mission & Values**

### **Charity Objects**

The purposes (Charity Objects) of the Trust are as follows:

- to advance public participation in sport;
- to provide recreational facilities, and organise recreational activities with such facilities and activities being made available to members of the public at large with the object of improving their conditions of life;
- to advance education;
- to advance health;
- to advance citizenship and/or community development (which may include the promotion of civic responsibility, volunteering, the voluntary sector and/or the effectiveness or efficiency of charities);
- to relieve those in need by reason of age, ill health, disability, financial hardship or other disadvantage;
- to promote, establish, operate and/or support other similar schemes and projects which further charitable purposes;

The above Company Objects are outlined in the company's Articles of Association.



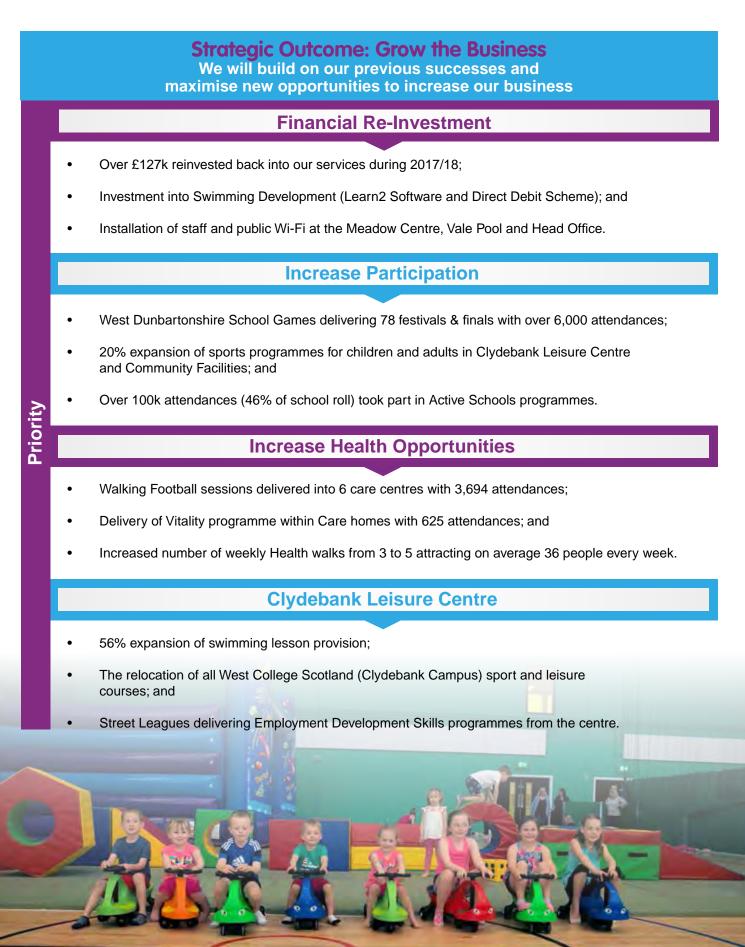
### Values

West Dunbartonshire Leisure Trust is an organisation that aspires to the highest standards in everything we do, and we adopt the following six core values to assist us achieve our mission:



### **Strategic Outcomes & Priorities**

The following highlights what our Key Strategic Outcomes and Priorities are and what we have achieved during 2017/18:



### **Community Facilities**

- Development of a Gymnastics Centre with West Dunbartonshire Gymnastics Club within West Dumbarton Activity Centre;
- Creation and Implementation of Community Facilities Development Plan 2017- 2020; and
- Securing £177k WDC Capital spend within the Concord and Denny Civic Theatre.

### **Partnership Working**

- In partnership with West College Scotland started a student placement project providing HND Sports Coach students an opportunity to improve their coaching skills and to deliver sports sessions to 400 local nursery children;
- Successfully organising, planning and hosting major events on behalf of WDC alongside various partner organisations; and
- Supporting schools to achieve **sport**scotland's School Sport Award with 3 primary schools achieving. the Gold Award.



- Introduction of Direct Debit payments for the Learn to Swim Scheme resulting in 1,881 signing up;
- The successful transfer of facilities, pitches and employees for Outdoor Recreation Services from West Dunbartonshire Council; and
- The introduction of new cutting edge interactive children's activities at Clydebank Leisure Centre.



### Strategic Outcome: Improve Customer Experience We will make continuous improvements to our customer journey by focusing on customer satisfaction, quality of service and genuinely caring about our customers

### **New Technology**

- WDLT phone App launch that includes booking facilities along with a range of other functions. In the first three months of its launch 2,865 customers signed up for the App with 200,000 hits during this period;
- Self-Service Kiosks installed at Clydebank and Vale of Leven Swimming Pool; and
- The provision for customers to join online with our new Join@home product.

### Standards, Policies and Procedures

- Creation and launch of WDLT's first ever three year Business Strategy;
- Creation and launch of WDLT's first ever three year Aquatics Strategy; and
- Creation and launch of a Community Facilities Development Plan 2017- 2020.

### **Research & Feedback**

- An achievement of a NPS Score of 74 an increase of 4 from last year;
- A Customer Satisfaction (Telephone Survey) rating of 96%, a 9% increase from last year; and
  - A pilot pupil survey was rolled out to identify target non-participants (in school and community sport).

### **Workforce Development**

- 213 courses/workshops were delivered with overall staff attendance of 1,347;
- Delivery of Customer Experience training for 88 key staff; and
- Creation of a new Generic Training Programme for all staff.

### Marketing

- Agreement with WDC communications team to manage digital media programme;
- On screen digital marketing within Clydebank Leisure Centre; and
- Introduced direct marketing to 2,865 app users via click notification service.

**Priority** 

### **Strategic Outcome: Financial Sustainability**

We will achieve continuous improvement in the operation of the Trust and will focus on developing existing and new business opportunities in order to fulfil our strategic and charitable objectives

### **Maximise Income Opportunities**

- Direct Debit memberships have increased resulting in a 66% growth in income;
- New direct debit payment structure for Swimming Lessons resulting in a 55% growth in income; and
- A 22% growth of income from Outdoor Recreation facilities.

### **Maximise External Funding Opportunities**

- In partnership with Dunbartonshire Disability Sports Club organised a four day residential sports camp for 80 people affected by disability funded by Care Scotland;
- Successfully secured £10k of Apprentice Levy Funding; and
- Raising Attainment funding secured from WDC Education Dept. for Easter and summer holiday camps in our most deprived communities attracting 1,640 attendances.

### Work Efficiently

- Aquatics Strategy providing holistic approach to developing WDLT swimming programmes and effective use of pool space;
- Over 400 volunteers were supported by WDLT; and

Priority

 A wide range of Active Schools and Sports Development programmes including WD School Games held in leisure and community centres.

### Sound Governance

- A Financial Reserves Policy devised and approved by the WDLT Board;
- A Debt Management Policy devised and approved by the WDLT Board; and
- Achieved unqualified audited accounts for 2017/18.



### **Our Services**

| <b>3</b><br>LEISURE<br>CENTRES                 | Multi-purpose wet/dry leisure centres, one based in each main population area of<br>West Dunbartonshire:<br>Clydebank Leisure Centre, Meadow Centre, Dumbarton and Vale of Leven Swimming Pool<br><b>Over 770,000 attendances which is a 25% increase from 2016/17</b>  |
|--|---|
| <b>12</b>                                      | A range of Community Facilities based within three Cluster Areas:   |
| COMMUNITY                                      | Clydebank, Dumbarton, and Alexandria.   |
| FACILITIES                                     | Over 247,000 attendances which is a 6% increase from 2016/17  |
| <b>1</b><br>ENTERTAINMENT<br>THEATRE           | The Denny Civic Theatre located in Dumbarton has a seated auditorium for 340 people and hosts many local productions.<br>Over 21,000 attendances which is a 9% increase from 2016/17  |
| <b>40</b><br>OUTDOOR<br>PITCHES &<br>PAVILIONS | <ul> <li>2 Synthetic Pitches</li> <li>23 Grass Pitches</li> <li>12 Changing Pavilions</li> <li>3 Outdoor Bowling Greens / Pavilions</li> <li>Over 62,000 attendances in the first year since it's transfer from the Council</li> </ul>  |
| SPORTS   | Our Sports Development team is focused on widening opportunities for all residents to participate in sport. This is achieved via the provision of community and school sports programmes, club and coach development initiatives and the delivery of various mass participation sports events across the area.  |
| DEVELOPMENT                                    | Over 248,000 attendances which is a 11% increase from 2016/17   |
| ACTIVE   | Our Active Schools team aim to provide more and higher quality opportunities for children and young people to take part in sport and physical activity before, during lunchtime and after school. In addition, they work to develop effective pathways between schools and sports clubs in the local community. |
| SCHOOLS  | Over 128,000 attendances which is a 12% increase from 2016/17   |
| 6  | First Aid at Work • First Aid at Work Renewal • Emergency First Aid at Work   |
| TRAINING                                       | Paediatric First Aid • Emergency Paediatric First Aid • National Pool Lifeguard Qualification   |
| COURSES  | Over 260 attendances which is a 14% increase from 2016/17   |
| <b>7</b><br>OUTDOOR<br>EVENTS                  | ProAm Golf • Loch Lomond Highland Games<br>Scottish Pipe Band Championships • Fire Work Displays (2)<br>Christmas Lights Switch On Events (2)<br>Approximately 50,000 attendances   |

### **Our Key Achievements**

### **Overall Attendances**

Over 1.4 million attendances at WDLT facilities and programmes which is a 23% increase from 2016/17.

| Services             | 2013/14   | 2014/15   | 2015/16   | 2016/17   | 2017/18   | Variation<br>from 16/17 |
|----------------------|-----------|-----------|-----------|-----------|-----------|-------------------------|
| Leisure Centres      | 649,993   | 642,672   | 629,049   | 614,348   | 770,835   | 25%                     |
| Community Facilities | 202,110   | 281,218   | 279,421   | 234,079   | 247,204   | 6%                      |
| Sports Development   | 206,645   | 211,982   | 228,854   | 224,457   | 248,321   | 11%                     |
| Active Schools       | 92,254    | 90,860    | 93,144    | 114,730   | 128,703   | 12%                     |
| Outdoor Recreation   | -         | -         | -         | -         | 62,390    | N/A                     |
| Totals               | 1,151,002 | 1,226,732 | 1,230,468 | 1,187,614 | 1,457,453 | 23%                     |

### **Performance Indicators**

Strategic Outcome - Grow the Business

| Indicator   | 2015/16<br>Actual | 2016/17<br>Actual | 2017/18<br>Target | 2017/18<br>Actual | On<br>Target | Comments  |  |
|---|-------------------|-------------------|-------------------|-------------------|--------------|---|--|
| CC1<br>Wet Activities. No. of<br>attendances per 1,000<br>population for pools                      | 4,213             | 4,137             | 4,837             | 4,650             | 0            | 3.9% short of target<br>however a 12.4%<br>increase from last year. |  |
| CC2<br>Dry Activities. No. of<br>attendances per 1,000<br>population for indoor sports &<br>leisure | 4,829             | 4,563             | 6,853             | 6,198             | 0            | 9.6% short of target<br>however a 35.8%<br>increase from last year. |  |
| Overall Usage   | 1,230,468         | 1,187,614         | 1,527,050         | 1,457,453         | 0            | 4.6% short of target<br>however a 22.7%<br>increase from last year. |  |
| Individual Participants<br>(All Memberships /<br>Subscriptions)                                     | New<br>Indicator  | New<br>Indicator  | 18,000            | 19,845            | 0            | 10.3% ahead of target   |  |
| Individual Participants<br>(Active Schools)   | New<br>Indicator  | New<br>Indicator  | 5,800             | 5,982             | 0            | 3.1% ahead of target  |  |
| DD Memberships  | 1,120             | 1,914             | 6,500             | 4,715             | 0            | 27.4%below target but<br>a 239.6% increase from<br>last year        |  |
| Number of GP Referral<br>Consultations  | 1,384             | 1,333             | 1,500             | 1,724             | 0            | 14.9% ahead of target<br>and a 29.3% increase<br>from last year     |  |

### **Performance Indicators**

Strategic Outcome – Improve Customer Experience

| Indicator  | 2015/16<br>Actual | 2016/17<br>Actual | 2017/18<br>Target | 2017/18<br>Actual | On<br>Target | Comments  |
|--|-------------------|-------------------|-------------------|-------------------|--------------|---|
| How likely is it that you<br>would refer our company to<br>a friend or colleague | 65                | 67                | 73                | 74                | 0            | 1.4% ahead of target<br>and a 10.4% increase<br>from last year  |
| Number of<br>Website Hits  | 340,904           | 404,767           | 380,000           | 541,461           | 0            | 42.5% ahead of target<br>and a 33.8% increase<br>from last year |
| Facebook Organic Reach   | No Data           | 1,298,039         | 1,300,000         | 1,351,130         | 0            | 3.9% ahead of target<br>and a 4.1% increase<br>from last year   |
| Number of Unique Active On<br>Line Booking Users                                 | 2,621             | 3,210             | 4,000             | 4,398             | 0            | 10% ahead of target<br>and a 37% increase<br>from last year     |
| No. of Mobile Pro Users  | New<br>Indicator  | New<br>Indicator  | 1,000             | 2,865             | 0            | 186.5% ahead of target  |
| % of P7 Pupils that can<br>Swim 10m  | New<br>Indicator  | New<br>Indicator  | 65%               | 71%               | 0            | 6% ahead of target  |
| % of P7 Pupils that can<br>Swim 25m  | New<br>Indicator  | New<br>Indicator  | 40%               | 45%               | Õ            | 5% ahead of target  |
| % of Live Active Referrals still active after 3 months                           | New<br>Indicator  | New<br>Indicator  | 37%               | 38%               | 0            | 1% ahead of target  |
| % of Live Active Referrals still active after 6 months                           | New<br>Indicator  | New<br>Indicator  | 60%               | 74%               | 0            | 14% ahead of target   |
| % of Live Active Referrals still active after 12 months                          | New<br>Indicator  | New<br>Indicator  | 49%               | 58%               | 0            | 9% ahead of target  |
| No. of Clubs WDLT<br>Accredited  | New<br>Indicator  | New<br>Indicator  | 20                | 18                | 0            | 10% below target  |



### **Performance Indicators**

Strategic Outcome - Financial Sustainability

| Indicator                             | 2015/16<br>Actual | 2016/17<br>Actual | 2017/18<br>Target | 2017/18<br>Actual | On<br>Target | Comments  |
|---------------------------------------|-------------------|-------------------|-------------------|-------------------|--------------|---|
| Income –<br>Against Target            | £27,904           | £9,264            | £0                | £136,478          | 0            | 100% above target and<br>a 1,373% increase from<br>last year  |
| Expenditure – Against<br>Budget       | £218,432          | £206,280          | £0                | £135,488          | 0            | 100% above target<br>however a 46%<br>decrease from last year |
| Net (Profit) / Loss                   | (£246,336)        | (£215,544)        | £0                | (£271,966)        | 0            | 100% above target and<br>a 15% increase from<br>last year     |
| % Income (Mgt Fee)                    | 58.7%             | 58.2%             | 53.5%             | 52.5%             | 0            | 1% above target and a 5.7% increase from last year            |
| % Income<br>(Customer Receipts)       | 41.3%             | 41.8%             | 46.5%             | 47.5%             | 0            | 1% above target and a 5.7% increase from last year            |
| Cost Per Visit (Mgt Fee)              | £3.26             | £3.33             | £2.56             | £2.69             | 0            | 5% above target<br>however a 19%<br>decrease from last year   |
| Staff Absence (Days lost against FTE) | 8.60              | 7.58              | 7.0               | 8.42              | 0            | 20.3% above target<br>and a 11.1% increase<br>from last year  |

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**SO1: Grow the Business** We will build on our previous successes and maximise new opportunities to increase our business. Over the next three years we will set out to achieve the following:

| Our Priorities  | Our success will be measured if by 2020, we have:  | 2017/18 Performance  |
|---|--|--|
| <b>Financial Re-investment:</b><br>We will commit surplus funds to<br>enhance future service delivery.  | <ul> <li>Invested a minimum of £250k<br/>surplus funds in our services.</li> </ul>   | • £127,519, 51% of the three year targeted amount to be invested has already been spent / committed to a number of projects which are discussed at each Board Meeting.   |
| Increase Participation:<br>We will attract more people and<br>ensure our active customers access<br>our services more often.  | <ul> <li>Increased overall attendances by<br/>a minimum of 25% over 3 years;<br/>and</li> <li>Increased the number of individual<br/>participants (by service area) by<br/>a minimum of 20% utilising our<br/>services.</li> </ul> | <ul> <li>1,457,403 attendances. Over the year there has been an increase in attendances at leisure centres mainly due to the new Clydebank Leisure Centre and the new gym membership packages; a 8% increase in sporting activity and a 5% increase in non-sporting attendances within Community Facilities; a 12% increase in Active Schools activities; and a 11% increase in Sports Development activities.</li> <li>141% increase in individual participants.</li> </ul> |
| <b>Increase Health Opportunities:</b><br>We will raise awareness of the<br>benefits of physical activity and<br>ensure as many opportunities as<br>possible are made available. | <ul> <li>10% growth of sustainable<br/>programmes across the services.</li> </ul>  | • There was no increase in<br>sustainable heath programmes at<br>present. However we have planned<br>meetings with MacMillan Cancer<br>support to look at the possibility of<br>starting a cancer specific activity<br>programme in the next 12 months.  |
| <b>Clydebank Leisure Centre:</b><br>We will ensure the new centre<br>achieves its potential through<br>effective planning and by delivering<br>an operationally sound facility. | <ul> <li>as a minimum, achieved budget<br/>and participation targets.</li> </ul>   | <ul> <li>Budget not only achieved but<br/>showing a profit of £30,294.</li> <li>Participation 54,272 below Target<br/>however 133,756 (68%) increase<br/>from the previous year.</li> </ul>  |



**SO1: Grow the Business** We will build on our previous successes and maximise new opportunities to increase our business. Over the next three years we will set out to achieve the following:

| Our Priorities   | Our success will be measured if by 2020, we have:  | 2017/18 Performance  |
|--|--|--|
| <b>Community Facilities:</b><br>We will look to reduce centre<br>downtimes and utilise our own<br>facilities for as many of our<br>programmes as practicably feasible. | <ul> <li>increased non-sporting usage by 20%; and</li> <li>increased sporting usage by 20%.</li> </ul> | <ul> <li>183,065 Non-sporting participation<br/>has increased from the last year,<br/>however further growth is required<br/>to meet the 20% increase by 2020.<br/>However with the opening of the<br/>new Dalmonach Community Centre<br/>in late 2018/19 this is anticipated to<br/>increase participation in this area.</li> <li>64,139 Sporting usage has<br/>increased and it is expected a<br/>similar growth will be demonstrated<br/>year on year until 2020 to achieve<br/>the agreed success measure of<br/>20%.</li> </ul> |
| <b>Partnership Working:</b><br>We will get the maximum value out<br>funded programmes to grow self-<br>sustaining activities for the future.                           | <ul> <li>documented Agreements with all<br/>key partner agencies.</li> </ul>                           | • A full documented list of current<br>partners has been generated. A<br>full review of each partnership<br>will now commence and any<br>new partnership agreements will<br>be critically reviewed to ensure<br>maximum value to WDLT.   |
| <b>New Services / Opportunities:</b><br>We will keep in touch with industry<br>trends with a view to developing and<br>expanding services proactively.                 | <ul> <li>introduced at least 36 new<br/>programmes / projects / events /<br/>services.</li> </ul>      | <ul> <li>A number (24) of new programmes</li> <li>/ projects / events / services have<br/>already been introduced across all<br/>services.</li> </ul>  |



Report and Financial Statements for the Year Ended 31 March 2018

**SO2: Improve Customer Experience** We will make continuous improvements to our customer journey by focusing on customer satisfaction, quality of service and genuinely caring about our customers. Over the next three years we will set out to achieve the following:

| Our Priorities   | Our success will be measured if by 2020, we have:   | 2017/18 Performance   |
|--|---|---|
| <b>New Technology:</b><br>We will embrace digital technology<br>to transform the way we do<br>business.  | <ul> <li>increased the use of digital<br/>technology across all services,<br/>improving customer experiences.</li> </ul>  | • There has been a continual increase<br>in new technology throughout the<br>first year of this Strategy including a<br>full floor of interactive technology on<br>the first floor of the new Clydebank<br>Leisure Centre; the introduction of the<br>Learn2 software allowing a customer<br>interactive module to showcase<br>swimming lessons; self-service<br>kiosks in the Vale of Leven Pool and<br>Clydebank LC to enhance customer<br>service.   |
| Standards, Policies and<br>Procedures:<br>We will develop, update and amend<br>our processes and systems of work<br>to ensure high/consistent quality of<br>service. | <ul> <li>achieved 100% completion of<br/>all processes, which have been<br/>reviewed and updated.</li> </ul>  | • Draft corporate operating procedures<br>produced and being distributed within<br>WDL service areas for comments<br>before implementation. Facility/<br>service-specific procedures still under<br>development.  |
| <b>Research and Feedback:</b><br>We will engage with customers<br>both current and potential to ensure<br>continuous improvement.                                    | <ul> <li>delivered the Consultation Plan.</li> </ul>  | • A range of feedback has been obtained<br>throughout the year including quarterly<br>Net Promoter Questionnaires (across<br>all services) resulting in an annual score<br>of 74; Telephone Satisfaction Surveys<br>which resulted in a 96% satisfaction<br>with Leisure Centres and Community<br>Centres throughout 2017; and regular<br>feedback from Customer Comment<br>forms.  |
| Workforce Development:<br>We will provide opportunities for staff<br>and volunteers to develop the skills<br>and knowledge necessary to deliver<br>quality services. | <ul> <li>delivered Staff Training and<br/>Workforce Plan.</li> </ul>  | <ul> <li>Funding, gained via the Apprentice<br/>Levy Fund, was utilised to deliver<br/>Customer Care training to key frontline<br/>staff. The training also up skilled our<br/>training officers to carry on the delivery<br/>of this specialised training.</li> <li>The Generic training programme was<br/>also redesigned to ensure it has the<br/>maximum benefit to all staff within<br/>WDLT.</li> </ul>   |
| Marketing:<br>We will ensure a dynamic joined up<br>approach to the promotion of our<br>services to achieve maximum reach.   | <ul> <li>delivered annual marketing plans;</li> <li>increased overall attendances by 25%; and</li> <li>increased total operating income (net of the management fee from WDC) by 30%.</li> </ul> | <ul> <li>WDLT engaged with WDC<br/>communications team to develop a<br/>new digital media plan by maximising<br/>the potential of social media and giving<br/>a real focus to this marketing medium.<br/>This approach was piloted in the final<br/>quarter and will now form the main<br/>content of the 2018/19 marketing plan.</li> <li>23% increase in 2017 – further detail<br/>shown above (Increase Participation).</li> <li>Total operating income generated was<br/>£3,535,278 a 25% increase from last<br/>year.</li> </ul> |

### **SO3: Financial Sustainability**

We will achieve continuous improvement in the operation of the Trust and will focus on developing existing and new business opportunities in order to fulfil our strategic and charitable objectives. Over the next three years we will set out to achieve the following:

| Our Priorities  | Our success will be measured if by 2020, we have:  | 2017/18 Performance   |
|---|--|---|
| <b>Maximise Income Opportunities:</b><br>We will develop existing income<br>streams and generate new income.  | <ul> <li>increased total operating income<br/>(net of the management fee from<br/>WDC) by 30%; and</li> <li>increased the total number of<br/>direct debit memberships by<br/>100%.</li> </ul> | <ul> <li>Total operating income generated was £3,535,278 a 25% increase from last year.</li> <li>319%, the opening of the new Clydebank LC; the introduction of the new direct debit membership packages (Gold, Silver and Bronze) at leisure centres; and the introduction of the direct debit swimming lessons has already substantially over achieved the 100% success measure set.</li> </ul> |
| Maximise External Funding<br>Opportunities:<br>We will identify and apply for external<br>funding to enhance new and existing<br>programmes/projects. | <ul> <li>generated £1M of operating<br/>income from external funding.</li> </ul>   | • A total of £385,020 of external<br>funding was generated in 2017/18<br>over and above the Management<br>Fee from West Dunbartonshire<br>Council.  |
| Work Efficiently:<br>We will share resources across all<br>services.  | <ul> <li>achieved a balanced or surplus<br/>budget across all services year on<br/>year.</li> </ul>  | • All services achieved not only a balanced budget but a profit except for Active Schools. Overall the organisation delivered a profit of £271,966.   |
| Sound Governance:<br>We will continue to develop strong<br>organisational processes to make<br>informed decisions and meet our                        | <ul> <li>achieved unqualified audited<br/>accounts year on year.</li> </ul>  | Achieved unqualified audited accounts for 2017/18.  |



legal obligations.

### **Financial Review**

### Financial Summary 2017/18

The Trust is pleased to report that despite the current economic climate in which we have operated in our sixth year, the financial position for the Trust has resulted in a surplus being generated allowing us to progress towards holding our target level of reserves along with designated funds for future reinvestment projects.

|  | Unrestricted /<br>Restricted Fund | Pension Fund | Total Funds |
|--|-----------------------------------|--------------|-------------|
| Total income   | 7,449,888                         | (104,000)    | 7,345,888   |
| Total spend on charitable activities                         | (7,177,922)                       | (487,000)    | (7,664,922) |
| Net Movement in Funds  | 271,966                           | (591,000)    | (319,034)   |
| Actuarial gain   | 0                                 | 4,113,000    | 4,113,000   |
| Net movement in funds (after retirement benefit scheme loss) | 271,966                           | 3,522,000    | 3,793,966   |

In summary, the financial position during 2017/18 is noted below:

### Funds held at 31 March 2017:

|             | 31 March 2018 | 31 March 2017 |
|-------------|---------------|---------------|
| Total funds | £1,905,604    | (£1,888,362)  |

The Unrestricted surplus was £277,366, and a Restricted deficit of (£5,400), but at the year end the multi-employer defined benefit pension scheme is in surplus by £3,522,000 and therefore the net surplus for the year is £3,793,966.

Following the sixth year of the Trust, our income has helped us to meet our charitable aims and objectives. Our year-end financial position, summarised above, provides a sound platform from which we can continue to meet our commitments.

The principle funding sources are a combination of income generated through a level of sales, fees and charges for our charitable activities £2,173,112 and membership fees £1,354,558, as well as income of £3,914,610 from West Dunbartonshire Council (Management Fee) for our work in managing the leisure facilities within the local area.



The principle sources of expenditure remain within staffing £6,067,011 with elements of spend on property £856,811, transport £25,058, administration £587,014 and payments to other bodies £129,028.

The financial activity during the year within each of the charitable areas can be summarised:

|                      | Income    | Expenditure | Surplus/(Deficit) |
|----------------------|-----------|-------------|-------------------|
| Leisure Facilities   | 2,279,829 | (4,179,594) | (1,899,765)       |
| Community Facilities | 366,851   | (1,210,543) | (843,692)         |
| Sports Development   | 528,207   | (945,655)   | (417,448)         |
| Active Schools       | 253,429   | (484,223)   | (230,794)         |
| Outdoor Recreation   | 99,354    | (357,907)   | (258,553)         |
| Management Fee       | 3,914,610 | 0           | 3,914,610         |
| Total                | 7,442,280 | (7,177,922) | 264,358           |

### **Fixed Assets**

The Trust has a maintenance lease agreement with West Dunbartonshire Council for the use of the buildings linked with the charitable activities and as such the buildings do not belong to the Trust.

### **Investment Policy**

West Dunbartonshire Council manage investments on behalf of the Trust, following their own organisational investment policy, primarily aimed at mitigating risks associated with safeguarding funds, ensuring liquidity of those funds and finally investment return. As a result, the policy aims to invest in cash and cash-like investments up to a maximum level on acceptable counterparties. Activity is monitored regularly and the policy is reviewed annually.

Due to the limited current level of surplus funds, any funds held by the Trust are invested in an interest bearing account held with our bankers, the Clydesdale Bank. In order to increase investment income for the Trust the board agreed to invest a sum of £500,000 with West Dunbartonshire Council on 23 February 2018 at a fixed rate of 1.38% for one year.

During 2017/18, interest received on cash balances held at the bank, and the investment with West Dunbartonshire Council was £7,608.



### **Reserves Policy**

During 2012/13, the Trust agreed a prudential reserves target of £250,000 to enable the Trust to manage financial risk and help deliver the Trust's commitments. It was recognised that this was a target to work towards and not a minimum limit; therefore the target would be monitored regularly and reviewed annually.

In 2014/2015 the reserves target was reviewed by the Audit Committee and revised to £700,000 which represented 3 months of turnover minus the management fee.

Following recommendation from external auditors a formal reserves policy was devised which was agreed by the board on February 23rd 2018. The agreed policy stated that reserves would be based on 3 months turnover minus the WDC Management Fee and would be reviewed on a two yearly basis commencing with the 2017/18 annual accounts. After implementation of the policy at 31 March 2018, the Trust now has reached a general reserves target of £880,000 which has been achieved by adding £180,000 of surplus funds from 2017/18 into the reserves fund. The next planned review of the reserves target will be based on the 2019/20 annual accounts.

The reserves figure represents our total unrestricted funds of  $\pounds 2,003,604$  (2017,  $\pounds 1,731,638$ ) less designated funds as follows:

- Small Projects fund of £90,641 (2017 £71,327) is set aside for a number of partially completed projects which are likely to be completed during the next financial year and £30,000 to fund a number of minor upgrade projects to Community Halls and Main Site Leisure Facilities. The majority of this fund is expected to be spent in 2018/2019 and £40,000 has been designated to finance legal agreements which will be finalised in 2018/19.
- Equipment replacement fund of £586,720 (2017, £500,000). This fund was set aside for the replacement of the gym equipment on a rolling basis. Some equipment has been purchased during the year and £120,000 has been added from, surplus funds leaving the balance of £586,720 available for spends planned for 2020 / 2021 and 2022 / 2023.

- Service Development Projects fund of  $\pounds 312,014$  (2017  $\pounds 324,912$ ). With a number of projects having been completed in 2017/18 and an additional  $\pounds 80,000$  being added to this fund from surplus achieved. This fund is to be used for larger projects within the service as per our charitable objectives that will improve the service and/or generate additional income. A process for allocating these funds to specific projects has been agreed by the Trust Board.
- Tangible Fixed Assets fund of £134,229 will provide for future depreciation of Fixed Assets.

The Trust is pleased to report that despite the current economic climate in which we have operated in our sixth year, the financial position for the Trust has resulted in a surplus being generated allowing us to progress towards our target level of reserves.





### **Risk Management**

There are many risks to the Trust's service delivery and these risks can affect our performance, our customers and members of the public.

Managing our risks effectively is essential in achieving our strategic outcomes and targets, creating confidence among service users and the public, and ensuring effective governance. Effective Risk Management also enables us to deliver service improvements taking account of the context and environmental factors.

As the leisure business environment is customer driven and internal and external changes to that environment ultimately influence overall performance risk factors that could have an impact on service delivery require to be identified on an annual basis, with appropriate actions to minimise such risks.

Therefore the management team ensures an annual risk analysis is undertaken and a Risk Register with appropriate actions is identified to minimise the impact on service delivery and overall performance. This register is reviewed on a six monthly basis and reported to the Audit and Risk Committee who scrutinise the progress of the register and where appropriate report to the Board to assist in managing the risks to the Trust.

The top three external risks detailed within the Risk Register for 2017/18 and how they have been managed are as follows:

| Key Risk   | Existing Control Measures   | Risk Management<br>Actions                                   |
|--|---|--|
| Significant  | Regular Monitoring Meetings with WDC  | Continue to     explore options for                          |
| reduction in West  | Annual Performance Report to WDC Infrastructure Committee   | efficiency savings<br>and opportunities                      |
| Council funding  | <ul> <li>On an annual basis explore options for efficiency savings and<br/>opportunities for increasing income.</li> </ul>  | for increasing income.                                       |
|  | All Inclusive DD Membership (Gym, Fitness Classes,<br>Swimming & Health Suite)  |  |
| Potential increase in competition  | Swittining & Health Suite)  | <ul> <li>Review performance<br/>of new membership</li> </ul> |
| for health and   | Staffed Gyms  | packages   |
| fitness members, particularly from the   | Range of Memberships  | Implement  |
| budget gym sector  | <ul> <li>A Pricing Policy has been developed and approved by the<br/>Board (August 2016)</li> </ul>   | Marketing Plan   |
|  | Period by period income reviews with accountant and Managers  |  |
| Declining  | KPI (usage) reporting to Board and WDC  | <ul> <li>Development of<br/>an Aquatics Plan</li> </ul>      |
| participation levels<br>in wetside activities<br>adversely affecting<br>WDLT's financial | Business and Marketing plans  | (with an appropriate action plan) with the                   |
|  | Flexible pricing policy   | assistance of the<br>National Governing                      |
| position   | <ul> <li>Development of an Aquatics Plan (with an appropriate action<br/>plan) with the assistance of the National Governing Body,<br/>Scottish Swimming</li> </ul> | Body, Scottish<br>Swimming                                   |

Health and Safety is also a major risk to the organisation, therefore West Dunbartonshire Leisure Trust has a competent Health & Safety and Child Protection Officer to oversee this major area of risk to the organisation.

In addition our insurance company QBE Insurance (Europe) Ltd review our insurance cover on an annual basis to highlight any uninsured risk and exposure elements of cover that require adjusting or deleting. Insurance cover based on this assessment is in place.

### **Plans for the Future**

The following outlines West Dunbartonshire Leisure Trust's (WDLT) plans for the forthcoming year.

#### Implementation of our Three Year Business Strategy (2017–2020)

We will implement the Key Actions highlighted in our second year's Delivery Plan associated with our Business Strategy.

In addition we will engage with our workforce to identify our Weaknesses and Opportunities to assist us to develop our Key Actions for the third year of our Business Strategy to assist us achieve our Strategic Outcomes, Priorities and Success Measures.

#### Implementation of our Aquatics Strategy

We will implement the Key Actions highlighted in our second year's Action Plan associated with our Aquatics Strategy.

In addition we will engage with our workforce, local Swimming Clubs and Scottish Swimming to assist us develop our Key Actions for the third year of our Aquatics Strategy.

## Implementation of our Community Facilities Development Plan

We will implement the Key Actions highlighted in our second year's Action Plan associated with our Community Facilities Development Plan to assist us increase usage and ensure the service is operated efficiently and effectively.

#### **Reinvestment of Surplus Funds**

Now that WDLT has been operating successfully for the last six years, and are financially in a position to consider reinvesting surplus funds back into the services we deliver, we will encourage applications through our Surplus Funds Framework to assist us achieve our minimum spend of £250k by 2020.

The Equipment Replacement Fund is set aside to fund the replacement of the gym equipment on a rolling basis. The first spend is planned to be spent during 2018 / 2019 with the potential replacement of cardiovascular equipment at the Meadow Centre and the Vale Pool.



### Structure, Governance and Management

West Dunbartonshire Leisure Trust is a company limited by guarantee with charitable status and governed by its Articles of Association. In addition to being regulated by the Companies Act (2006), the company is also subject to the charities regulator in Scotland, OSCR (Office of the Scottish Charity Regulator).

The company was incorporated in December 2011 and started trading on 5th April 2012 and is responsible for the strategic and operational management of West Dunbartonshire Council's Sport and Leisure Facilities; Community Facilities; Sports Development; Active Schools; Outdoor Recreational Facilities and Events.

#### **Trustees (Directors)**

There are nine members of the company who serve as Trustees comprising of three (3) Councillors (Partner Trustees), an Employee Representative Trustee and five (5) Independent Trustees. They have the ultimate control of the company subject to providing and operating the services in accordance with the Legal Agreement reached with West Dunbartonshire Council and provide strategic direction to the General Manager and his Management Team.

The list of current and former Trustees serving in the financial year 2017/18 and since is detailed below:

| Name              |  | Appointed | Resigned |
|-------------------|--|-----------|----------|
| Anthony Waclawski | Independent                                      | 11/01/12  | N/A      |
| David McBride     | Partner  | 11/01/12  | N/A      |
| David Smith       | Independent                                      | 11/01/12  | N/A      |
| Kath Ryall        | Partner (Chair until 4 May 2017)                 | 12/06/12  | 25/05/17 |
| Charles Gibson    | Independent (Vice Chair since 15 September 2017) | 28/08/14  | N/A      |
| James Finn        | Partner (Chair since 25th May 2017)              | 26/02/15  | N/A      |
| David Marshall    | Independent                                      | 24/11/16  | N/A      |
| Samantha Baird    | Independent                                      | 24/11/16  | N/A      |
| James Docherty    | Employee Representative                          | 24/11/16  | N/A      |
| William Hendrie   | Partner  | 25/05/17  | N/A      |
| Samantha Baird    | Independent                                      | 24/11/16  | N/A      |
| James Docherty    | Employee Representative                          | 24/11/16  | N/A      |



### **Recruitment and Training of Trustees**

#### Recruitment

Authority and responsibility for the appointment of Partner Trustees sits with West Dunbartonshire Council, (WDC) who allocate this responsibility to three WDC Councillors. West Dunbartonshire Council appointed Provost William Hendrie to replace the outgoing elected member Kath Ryall on the Board of Directors taking up his position as of 25 May 2017.

Authority and responsibility for the recruitment of Independent Trustees is delegated by the Board of Directors to the Nominations Committee. No appointments were made during the period 1 April 2017 to 31 March 2018.

The selection of the Employee Representative Trustee is completed in consultation with the unions representing employees in the Leisure Trust (Unite, Unison, and GMB). No appointments were made during the period 1 April 2017 to 31 March 2018.

#### Induction

New Trustees receive a briefing on their role as Board Trustees operating a company limited by guarantee with charitable status as per Companies Act 2006. The briefing includes background information on the Company;

Business; Governance Structure; Management Structure; Partnership Working; Mission & Values; Key Strategic Outcomes; Charitable Objects: and Contact Details. In addition it also includes the following documentation:

- Briefing Note: Director's Role and Responsibilities
- Articles of Association
- Terms of Reference Sub Committees
- Latest WDLT Annual Report
- Latest WDLT Business Plan
- WDLT Partnership Book
- Health & Safety Policy
- Anti-Bribery Policy
- Last Annual General Meeting Papers
- Last 4 Board Meeting Papers

#### Training

Trustees who sit on specific Committees also receive where appropriate training to allow them to effectively carryout their duties. This training includes the following:

- **Discipline and Grievance Procedures**
- Finance (annual finance reporting regulations • and Charity Accounting)
- Health & Safety



### **Management Arrangements**

#### **Key Management Personnel**

The Directors, who are the Trust's Trustees, and the management team, comprise the key management personnel of the charity in charge with directing and controlling, running and operating the Trust on a day to day basis.



A General Manager is appointed by the Board to manage the day to day operations of the Company. To ensure that operations are carried out effectively, the General Manager has delegated authority within an approved scheme for matters including Personnel; Finance; Procurement; and Operations.

### Remuneration of Key Management Personnel

All Trustees give their time freely and do not receive remuneration apart from reimbursement of costs incurred while serving on the board, including travel (within Scotland) and any reasonable subsistence expenses. Details of Trustee's expenses are disclosed in Note 7 to the accounts.

West Dunbartonshire Leisure Trust is committed to ensuring a fair, open, transparent and legally compliant approach to the evaluation of jobs and ensuring equal pay for work of equal value. The Trust's Job Evaluation Policy has been developed to ensure consistency in the evaluation of new jobs and the re-evaluation of existing jobs beyond the initial application of the Scottish Councils' Job Evaluation Scheme (SCJE).

The posts of General Manager and the other managers who make up the management team have all been subject to Job Evaluation to identify the appropriate grade for each post.

#### **Board & Committee Arrangements**

The Board meets quarterly to consider Company business with decisions taken to set the overall strategy for the business as well as to monitor its activities. Management are charged with the task of implementing these decisions. The Board can also refer decision-making on Independent Directors, General Manager and Company Secretary recruitment; overseeing company finances; approving financial reports; and disciplinary appeals to sub-committees.

The full board met 5 times throughout the financial year April 2017 to end of March 2018. These meetings were held with management representatives to consider the business of the Company.

It was recognised that the organisations committee structure, roles and responsibilities had evolved over the first few years following inception of the Leisure Trust in 2012. The Board therefore felt it was prudent to undertake a review of the Articles of Association in 2016. Amendments to reflect these changes were agreed by special resolution in September 2016 and the Company Secretary was tasked with updating Companies House and OSCR by submitting the new Articles of Association. The full Board met on the following dates during 2017/18:

- 25 May 2017;
- 31 August 2017;
- 14 September 2017 (Annual General Meeting);
- 30 November 2017; and
- 22 February 2018

Board Committees met in the periods between Board Meetings to consider business and to make formal recommendations to the full Board of Trustees.

Board Committees exist in the following areas:

- Audit & Risk Committee Responsible for monitoring the financial performance of the Trust; for the recruitment and appointment of an external auditor to audit final annual accounts for submission to Companies House and OSCR; the review of the governance of the Trust (including the Articles of Association and Financial Regulations); and the review of major risks with management and agree and scrutinise the annual risk register.
- Appeals Committee Responsible for hearing and determining appeals against dismissal and appeals against all disciplinary action taken by the General Manager and to consider and reach decisions on Stage 3 Grievances by employees in terms of the Trust's Grievance Procedures.

- Joint Consultative Forum (JCF) Responsible for exchanging information between Management and Employees and securing the greatest possible measure of joint action between West Dunbartonshire Leisure Trust and its employees.
- Health & Safety Committee To act as the focal point for all matters relating to the management of Fire, Security and Health and Safety.
- Nominations & Individual Performance Committee – Responsible for recommending appropriate individuals for appointment as Independent Trustees and Employee Representative to form the Board. Responsible for the recruitment and appointment of the General Manager and Company Secretary and formally oversees the performance management system for the General Manager.



Trustee representation on Board Committees and dates Committees were held:

| Committee | Audit and Risk   | Appeals   | Joint<br>Consultative<br>Forum (JCF)  | Health and<br>Safety                                     | Nominations<br>& Individual<br>Performance                                    |
|-----------|--|---|---|--|---|
| Member    | A Waclawski;<br>D McBride;<br>D Marshall;<br>C Gibson    | A Waclawski;<br>D McBride;<br>D Smith;<br>K Ryall;<br>S Baird                 | D Smith;<br>J Gunn;<br>J Finn   | J Docherty   | A Waclawski;<br>D McBride;<br>K Ryall;<br>C Gibson                            |
| Dates     | 11 May 2017<br>17 Aug 2017<br>16 Nov 2017<br>08 Feb 2018 | There was no<br>requirement to<br>convene this<br>Committee during<br>2017/18 | There was no<br>requirement to<br>convene this<br>Committee during<br>2017/18 | 12 May 2017<br>12 Aug 2017<br>27 Oct 2017<br>26 Jan 2018 | There was no<br>requirement to<br>convene this<br>Committee during<br>2017/18 |

An update on all Committees in the previous quarter (including copies of notes of meetings) are presented by the General Manager at each Board Meeting.

### **Statement of Trustees' Responsibilities**

The Trustees (who are also directors of West Dunbartonshire Leisure Trust for the purposes of company law) are responsible for preparing the Trustee's Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the Trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue its activities.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006 and the Charities and Trustee Investment (Scotland) Act 2005 and the Charities Accounts (Scotland) Regulations 2006 (as amended). They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of the financial statements may differ from legislation in other jurisdictions.



### **Statement to Auditors**

In so far as the Trustees are aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the Trustees have taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

This report has been prepared in accordance with the Statement of Recommended Practice: Accounting and Reporting by Charities (issued March 2005) and in accordance with the Companies Act 2006.

Approved by the Trustees and signed on their behalf by:

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James Finn, Chair of West Dunbartonshire Leisure Trust

### **INDEPENDENT AUDITOR'S REPORT** TO THE TRUSTEES AND MEMBERS OF WEST DUNBARTONSHIRE LEISURE TRUST FOR THE YEAR ENDED 31 MARCH 2018

#### Opinion

We have audited the financial statements of West Dunbartonshire Leisure Trust (the 'charitable company') for the year ended 31 March 2018 which comprise the Statement of Financial Activities, the Balance Sheet, the Cash Flow Statement and the notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2018, and of its incoming resources and application of resources, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2016; Charities and Trustee Investment (Scotland) Act 2005 and regulation 8 of the Charities Accounts (Scotland) Regulations 2006 (as amended).

### Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### **Conclusions relating to going concern**

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charity's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

#### **Other information**

The other information comprises the information included in the report and financial statements, other than the financial statements and our auditor's report thereon. The trustees are responsible for the other information. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated.



#### Other information (continued)

If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

#### **Opinions on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the report of the trustees, which includes the directors' report prepared for the purposes of company law, for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors report included within the report of the trustees has been prepared in accordance with applicable legal requirements.

## Matters on which we are required to report by exception

In the light of the knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report included within the report of the trustees.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 and the Charity Accounts (Scotland) Regulations 2006 (as amended) require us to report to you if, in our opinion:



- adequate and proper accounting records have not been kept; or
- the financial statements are not in agreement with the accounting records; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to take advantage of the small companies' exemptions in preparing the report of the trustees and from the requirement to prepare a strategic report.

#### **Responsibilities of Trustees**

As explained more fully in the Trustees' Responsibilities Statement set out on page 7, the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charity or to cease operations, or have no realistic alternative but to do so.



## Auditor's responsibilities for the audit of the financial statements

We have been appointed as auditor under section 44(1)(c) of the Charities and Trustee Investment (Scotland) Act 2005 and under the Companies Act 2006 and report in accordance with the Act and relevant regulations made or having effect thereunder. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

#### Use of our report

This report is made solely to the charitable company's members, as a body, in accordance with Chapter 3 of part 16 of the Companies Act 2006, and to the charitable company's trustees, as a body, in accordance with regulation 10 of the Charities Accounts (Scotland) Regulations 2006 (as amended).

Our audit work has been undertaken so that we might state to the charitable company's members and trustees those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company, the charitable company's members as a body and the charitable company's trustees as a body, for our audit work, for this report, or for the opinions we have formed.

Wyhe+ Bisset P

Jenny Simpson Senior statutory auditor For and on behalf on Wylie & Bisset LLP, Statutory Auditor 168 Bath Street, Glasgow G2 4TP

Date: 13th September 2018



### **STATEMENT OF FINANCIAL ACTIVITIES**

Statement of Financial Activities *(incorporating the Income and Expenditure Account)* for the year ended 31 March 2018.

|   | Notes | Unrestricted<br>Fund 2018 | Restricted<br>Fund 2018 | Pension<br>Fund 2018 | Total Funds 2018 |
|---|-------|---------------------------|-------------------------|----------------------|------------------|
|   |       | £                         | £                       | £                    | £                |
| Income and endowments from:<br>Donations and legacies |       |                           |                         |                      |                  |
| - Voluntary Income                                    |       | 0                         | 0                       | 0                    | 0                |
| - Investments   |       |                           |                         |                      |                  |
| - Investment Income                                   | 3     | 7,608                     | 0                       | 0                    | 7,608            |
| Income from Charitable Activities:                    |       |                           |                         |                      |                  |
| - Management Service Fee                              | 2     | 3,914,610                 | 0                       | 0                    | 3,914,610        |
| - Membership Fees                                     | 2     | 1,354,558                 | 0                       | 0                    | 1,354,558        |
| - Charitable Activities                               | 2     | 2,165,012                 | 8,100                   | 0                    | 2,173,112        |
| Other   |       |                           |                         |                      |                  |
| - Other Finance Income                                | 9     | 0                         | 0                       | 104,000              | 104,000          |
| Total Incoming resources                              |       | 7,441,788                 | 8,100                   | 104,000              | 7,345,888        |

|   | Unrestricted<br>Fund 2017 | Restricted<br>Fund 2017 | Pension<br>2017 | Total Funds 2017 |
|---|---------------------------|-------------------------|-----------------|------------------|
|   | £                         | £                       | £               | £                |
| Income and endowments from:<br>Donations and legacies |                           |                         |                 |                  |
| - Voluntary Income                                    | 0                         | 0                       | 0               | 0                |
| - Investments   |                           |                         |                 |                  |
| - Investment Income                                   | 8,372                     | 0                       | 0               | 8,372            |
| Income from Charitable Activities:                    |                           | _ \ \ \                 |                 |                  |
| - Management Service Fee                              | 3,957,440                 | 0                       | 0               | 3,957,440        |
| - Membership Fees                                     | 930,100                   | 0                       | 0               | 930,100          |
| - Charitable Activities                               | 1,871,392                 | 18,900                  | 0               | 1,890,292        |
| Other   |                           |                         |                 |                  |
| - Other Finance Income                                | 0                         | 0                       | 16,000          | 16,000           |
| Total Incoming resources                              | 6,767,304                 | 18,900                  | 16,000          | 6,770,204        |

## The Statement of Financial Activities includes all gains and losses recognised in the year. All income and expenditure derive from continuing activities.

|  | Notes | Unrestricted<br>Fund 2018 | Restricted<br>Fund 2018 | Pension<br>Fund 2018 | Total Funds 2018 |
|--|-------|---------------------------|-------------------------|----------------------|------------------|
|  |       | £                         | £                       | £                    | £                |
| Expenditure on:  |       |                           |                         |                      |                  |
| Charitable Activities  | 4     | (7,164,422)               | (13,500)                | 673,000              | (6,504,922)      |
| Current and past service cost                                    | 6     | 0                         | 0                       | (1,160,000)          | (1,160,000)      |
| Total Expenditure  |       | (7,164,422)               | (13,500)                | (487,000)            | (7,664,922)      |
| Net income / (expenditure) for the year before transfers         |       | 277,366                   | (5,400)                 | (591,000)            | (319,034)        |
| Transfer between funds   |       | 0                         | 0                       | 0                    | 0                |
| Net incoming / (outgoing) resources                              |       | 277,366                   | (5,400)                 | (591,000)            | (319,034)        |
| Actuarial gain / (loss) on retirement<br>benefit scheme          | 9     | 0                         | 0                       | 4,113,000            | (3,118,000)      |
| Net movement in funds (after retirement benefit scheme gain/loss | 20    | 277,366                   | (5,400)                 | 3,522,000            | 3,793,966        |
| Total Funds brought forward                                      | 20    | 1,726,238                 | 5,400                   | (3,620,000)          | (1,888,362)      |
| Total Funds carried forward                                      | 20    | 2,003,604                 | 0                       | (98,000)             | 1,905,604        |

| Unrestricted<br>Fund 2017 | Restricted<br>Fund 2017   | Pension<br>2017  | Total Funds 2017  |
|---------------------------|---|--|---|
| £                         | £   | £  | £   |
|                           |   |  |   |
| (6,567,162)               | (13,500)  | 560,000  | (6,020,662)   |
| 0                         | 0   | (635,000)  | (635,000)   |
| (6,567,162)               | (13,500)  | (75,000)   | (6,655,662)   |
| 200,142                   | 5,400   | (91,000)   | 114,542   |
| 0                         | 0   | 0  | 0   |
| 200,142                   | 5,400   | (91,000)   | 114,542   |
| 0                         | 0   | (3,118,000)  | (3,118,000)   |
| 200,142                   | 5,400   | (3,209,000)  | (3,003,458)   |
| 1,526,096                 | 5,400   | (411,000)  | 1,115,096   |
| 1,726,238                 | 5,400   | (3,620,000)  | (1,888,362)   |
|                           | Fund 2017<br>£<br>(6,567,162)<br>0<br>(6,567,162)<br>200,142<br>0<br>200,142<br>0<br>200,142<br>1,526,096 | Fund 2017         Fund 2017           £         £           (6,567,162)         (13,500)           (6,567,162)         (13,500)           (6,567,162)         (13,500)           (6,567,162)         (13,500)           (6,567,162)         (13,500)           (6,567,162)         (13,500)           (13,500)         0           200,142         5,400           200,142         5,400           200,142         5,400           200,142         5,400           1,526,096         5,400 | Fund 2017         Fund 2017         2017           £         £         £           (6,567,162)         (13,500)         560,000           (6,567,162)         (13,500)         560,000           (6,567,162)         (13,500)         (635,000)           (6,567,162)         (13,500)         (75,000)           (6,567,162)         (13,500)         (75,000)           (6,567,162)         (13,500)         (75,000)           (200,142)         5,400         (91,000)           0         0         0           200,142         5,400         (91,000)           200,142         5,400         (3,118,000)           200,142         5,400         (3,209,000)           1,526,096         5,400         (411,000) |

# **BALANCE SHEET** Balance Sheet as at 31 March 2018

|  | Notes | 2018        | 2017        |
|--|-------|-------------|-------------|
|  |       | £           | £           |
| Fixed Assets:  |       |             |             |
| Intangible Assets  | 10    | 19,432      | 0           |
| Tangible Assets  | 11    | 114,797     | 129,999     |
| Total Fixed Assets   |       | 134,229     | 129,999     |
| Current Assets:  |       |             |             |
| Stock  | 12    | 29,756      | 11,547      |
| Debtors  | 13    | 572,646     | 549,703     |
| Investments  | 14    | 500,000     | 0           |
| Cash at bank and in hand   | 22    | 2,393,216   | 2,536,161   |
| Total Current Assets   |       | 3,495,618   | 3,097,411   |
| Liabilities:   |       |             |             |
| Creditors falling due within one year  | 15    | (1,626,243) | (1,495,772) |
| Net Current Assets   |       | 1,869,375   | 1,601,639   |
| Total assets less current liabilities –<br>excluding retirement benefit scheme |       | 2,003,604   | 1,731,638   |
| Total Net Assets   |       | 1,905,604   | (1,888,362) |
| The Funds of the Charity:  |       |             |             |
| Funds – Unrestricted   | 20    | 2,003,604   | 1,726,238   |
| Funds – Restricted   | 20    | 0           | 5,400       |
| Funds – Pension Reserve  | 20    | (98,000)    | (3,620,000) |
|  |       | 1,905,604   | (1,888,362) |

The financial statements were authorised for issue by the Board on 13 September 2018.

Councillor Jim Finn Chair



Charles Gibson Charlie Gibs



### **CASH FLOW STATEMENT**

Cash Flow Statement for the year to 31 March 2018.

|  | Notes | 2018      | 2017     |
|--|-------|-----------|----------|
|  |       | £         | £        |
| Net cash (used in / provided by operating activities | 21    | 418,375   | (21,028) |
| Cash invested  |       | (500,000) | 0        |
| Interest received                                    |       | 7,608     | 8,372    |
| Proceeds from the sale of tangible assets            |       | 0         | 7,525    |
| Purchase of intangible fixed assets                  |       | (19,432)  | 0        |
| Purchase of tangible fixed assets                    |       | (49,496)  | (30,958) |
| (Decrease) / increase in cash                        |       | (142,945) | (36,089) |

Reconciliation of net cash flow to movement in debt.

|                              | £         |
|------------------------------|-----------|
| Net cash as at 31 March 2017 | 2,536,161 |
| Net (decrease in cash)       | (142,945) |
| Net cash at 31 March 2018    | 2,393,216 |



## NOTES TO THE FINANCIAL STATEMENTS for the year ended 31 March 2018

#### 1. Accounting Policies

# Basis of preparation and assessment of going concern

The financial statements are prepared under the historical cost convention as modified by Revaluation of Pension Asset, and in accordance with applicable accounting standards in the United Kingdom, the Companies Act 2006 and the Statement of Recommended Practice – Accounting and Reporting by Charities (FRS102) and the Charities Accounts (Scotland) Regulations 2006 (as amended).

West Dunbartonshire Leisure Trust constitutes a public benefit entity as defined by FRS102.

The Trustees consider that there are no material uncertainties about West Dunbartonshire Leisure Trust's ability to continue as a going concern.

For noting West Dunbartonshire Council have indicated that they will be looking for significant savings over the next two years by reducing the Leisure Trust management fee by up to 10%. Going forward a reduction in funding of that level is likely to have significant impact on the services delivered by the Leisure Trust.

#### **Incoming resources**

Membership subscriptions and income relating to Trust activity are recognised in the period in which the Trust is entitled to receipt and the amount can be measured with reasonable certainty. Income is deferred only when the Trust has to fulfil conditions before becoming entitled to it. Management fees and other incoming resources are recognised in the period to which they relate, on an accruals basis.

Investment income is accounted for on an accruals basis.

#### **Allocation of expenditure**

Where possible, expenditure is charged direct to charitable expenditure or governance costs. Where this is not possible the expenditure is allocated on a basis consistent with use of the resources. Charitable expenditure comprises those costs incurred by Trust in the delivery of its activities and services for its beneficiaries. Governance costs include those costs associated with meeting the constitutional and statutory requirements of the charity and include the audit fees and costs linked to the strategic management and set-up of the charity.

#### **Intangible Fixed Assets**

Software costs are capitalised and amortised over a useful life of 5 years.

#### **Tangible Fixed Assets and Depreciation**

It is the policy of the Trust to capitalise expenditure of a capital nature in excess of £5,000. Any irrecoverable VAT related to the assets is capitalised and recognised as an expense in the Statement of Financial Activities (SOFA) over the depreciated life of the asset.

Assets donated to the Trust are included in the Balance Sheet and Statement of Financial Activities at deemed cost.

Depreciation is charged to write off the cost less the estimated residual value of fixed assets by equal instalments over their estimated useful lives as follows:

Furniture and equipment: 5 years Motor Vehicles: 5 years

#### Stock

Stocks of materials and consumables are valued at the lower of cost and net realisable value in the ordinary course of activities. Net realisable value is based on estimated selling price less further costs to completion and disposal.

#### **Debtors**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

#### Cash at bank and in hand

Cash at bank and in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

#### **Creditors and provisions**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

#### **Contingent Liabilities**

A contingent liability is identified and disclosed for those grants resulting from:

- a possible obligation which will only be confirmed by the occurrence of one or more uncertain future events not wholly within the Trustees' control; or
- a present obligation following a grant offer where settlement is either not considered probable; or
- the amount has not been communicated in the grant offer and that amount cannot be estimated reliably.

#### **Operating Leases**

Operating leases are charged to income and expenditure on a straight line basis over the period of the lease.

#### **Financial Instruments**

The Trust only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic financial instruments are initially recognised at transaction value and subsequently measured by their settlement value with the exception of bank loans which are subsequently measured at amortised cost using the effective interest method.

#### **Pensions**

The Trust participates in the Strathclyde Pension Fund by virtue of its status as an 'admitted' body. It is a defined pension scheme and the assets are invested in external funds. In accordance with 'FRS 102 – Retirement Benefits', the operating and financing costs of pension and post retirement schemes (determined by a qualified actuary) are recognised separately in the Statement of Financial Activities. Service costs are systematically spread over the working lives of the members and financing costs are recognised in the period in which they arise. The difference between the actual and expected returns on assets during the period and changes in the actuarial assumptions are also recognised in the Statement of Financial Activities.

#### VAT

The Trust is partially exempt from VAT. Irrecoverable VAT is charged to the Statement of Financial Activities as an expense.

#### **Taxation**

The company is a charitable company within the meaning of Section 467 of the Corporate Tax Act 2010. Accordingly, the company is potentially exempt from taxation in respect of income or capital gains received within categories covered by Chapter 3 of Part 11 of the Corporation Tax Act 2010 and section 256 of the Taxation of Chargeable Gains Act 1992 to the extent that such income or gains are applied for charitable purposes only.

#### **Unrestricted funds**

Unrestricted funds are expendable at the discretion of the Board in furtherance of the objectives of the Trust.

Surplus revenue funds held within unrestricted funds are carried forward to meet the cost of future activities, mainly of a revenue nature.

Commitments for specific activities and needs in the future are dealt with by making allocations to designated funds.

#### **Restricted funds**

Restricted funds are used for specific purposes as laid down by the donor. Some are restricted income funds expendable at the discretion of the Board in furtherance of a particular activity such as government grants to a particular centre or activity. Expenditure which meets the set criteria will be charged to the appropriate fund.



## 2. Incoming Resources

Income is attributable to sporting activity fees and other sales throughout the Trust. In addition, a management service fee of  $\pounds$ 3,914,610 (2017:  $\pounds$ 3,957,440) was received from West Dunbartonshire Council for the period. Membership fees is income collected by direct debit membership of the Trust's leisure facilities.

Total incoming resources from charitable activities for the period are detailed as follows:

|   | 2018      | 2017      |
|---|-----------|-----------|
|   | £         | £         |
| Leisure Facilities                                  | 2,279,829 | 1,754,958 |
| Community Facilities                                | 366,851   | 397,436   |
| Sports Development                                  | 528,207   | 426,995   |
| Active Schools                                      | 253,429   | 241,003   |
| Outdoor Recreation                                  | 99,354    | 0         |
| Management Fee                                      | 3,914,610 | 3,957,440 |
| Total Incoming Resources from Charitable Activities | 7,442,280 | 6,777,832 |

Government Grants included in income for the year to 31 March 2018 were as follows:

|   | 2017-2018 | 2016-2017 |
|---|-----------|-----------|
| Management Fee – West Dunbartonshire Council  | 3,914,610 | 3,957,440 |
| Other income from West Dunbartonshire Council | 23,000    | 22,000    |
| Income from NHS                               | 116,420   | 119,888   |
| Income from Sport Scotland                    | 245,600   | 244,076   |
| Total   | 4,299,630 | 4,343,404 |

This income relates to health improvement programmes involving sporting activities. There are no unfulfilled conditions or contingencies in relation to this income.

#### 3. Investment Income

|                           | 2018  | 2017  |
|---------------------------|-------|-------|
|                           | £     | £     |
| Interest on cash deposits | 7,608 | 8,372 |
| Total Investment Income   | 7,608 | 8,372 |

## 4. Charitable Expenditure

|                              | 2018      | 2017      |
|------------------------------|-----------|-----------|
|                              | £         | £         |
| Leisure Facilities           | 4,179,594 | 3,973,380 |
| Community Facilities         | 1,210,543 | 1,236,665 |
| Sports Development           | 945,655   | 892,921   |
| Active Schools               | 484,223   | 477,696   |
| Outdoor Recreation           | 357,907   | 0         |
| Total Charitable Expenditure | 7,177,922 | 6,580,662 |
| Less Pension cost            | (673,000) | (560,000) |
| Total                        | 6,504,922 | 6,020,662 |

Staff and utility costs are the main expenditure items included in charitable expenditure above.

## 5. Support Costs

Support costs have been allocated to the following areas of resources expended.

|           | Leisure | Community<br>Facilities | Sports<br>Development | Active<br>Schools | Outdoor<br>Recreation | Governance |
|-----------|---------|-------------------------|-----------------------|-------------------|-----------------------|------------|
|           | £       | £                       | £                     | £                 | £                     |            |
| Salary    | 233,527 | 87,569                  | 43,914                | 43,914            | 19,313                | 38,818     |
| Training  | 5,881   | 2,205                   | 1,106                 | 1,106             | 486                   | 977        |
| Insurance | 48,212  | 14,302                  | 13,380                | 6,140             | 4,016                 | 0          |
| Supplies  | 60,626  | 17,984                  | 16,825                | 7,721             | 5,050                 | 0          |
| Other     | 134,652 | 28,699                  | 16,810                | 11,741            | 10,938                | 1,410      |
| Total     | 482,898 | 150,759                 | 92,035                | 70,622            | 39,803                | 41,205     |

|            | Basis of Allocation      |
|------------|--------------------------|
| Salary:    | Percentage of Staff Time |
| Training:  | Percentage of Staff Time |
| Property:  | Percentage of Usage      |
| Insurance: | Salary Cost              |
| Supplies:  | Salary Cost              |
| Other:     | Percentage of Usage      |
|            |                          |

| Governance Costs                           | 2018   | 2017   |
|--|--------|--------|
|  | £      | £      |
| Audit and other Accountancy Fees           | 8,300  | 8,000  |
| Allocated support costs                    | 41,205 | 40,309 |
| Pension Report and other audit expenditure | 480    | 480    |
| Travel expenses/training costs             | 75     | 230    |
| Total Governance Costs                     | 50,060 | 49,019 |
|  |        |        |

#### Allocation of Governance and other support costs

|                      | Support<br>Costs | Governance | 2018    | 2017    |
|----------------------|------------------|------------|---------|---------|
|                      | £                | £          | £       | £       |
| Leisure              | 482,898          | 27,299     | 510,197 | 556,820 |
| Community Facilities | 150,759          | 10,237     | 160,996 | 193,349 |
| Sports Development   | 92,035           | 5,133      | 97,168  | 95,488  |
| Active Schools       | 70,622           | 5,133      | 75,755  | 76,715  |
| Outdoor Recreation   | 39,803           | 2,258      | 42,061  | 0       |
| Total                | 836,117          | 50,060     | 886,177 | 922,372 |

## 6. Current and past pension service cost

|  | 2018      | 2017    |
|--|-----------|---------|
|  | £         | £       |
| Pension – Past Service Cost            | 0         | 0       |
| Pension – Pension Current Service Cost | 1,160,000 | 635,000 |
| Total Pension Service Costs            | 1,160,000 | 635,000 |

## 7. Staff Costs and Numbers

|                       | 2018      | 2017      |
|-----------------------|-----------|-----------|
|                       | £         | £         |
| Wages and Salaries    | 4,568,044 | 4,224,136 |
| Social Security costs | 328,960   | 306,436   |
| Other Pension costs   | 1,149,141 | 615,467   |
| Other Staff costs     | 20,866    | 15,064    |
| Total Staff Costs     | 6,067,011 | 5,161,103 |

Only one employee earned more than £60,000 for the year to 31 March 2018. (2017:1)

|   | Number of<br>employees | Number of employees |
|---|------------------------|---------------------|
| _ / / /   | 2017-2018              | 2016-2017           |
| Between £60,000 and £69,999                                 |                        |                     |
|   |                        |                     |
| There were no redundancy or termination payments during the | he year.               |                     |

#### **Key Management Personnel**

|   | 2018      | 2017      |
|---|-----------|-----------|
|   | £         | £         |
| Salaries and wages                              | 310,934   | 304,472   |
| Social Security costs                           | 34,998    | 34,369    |
| Employer contribution to defined pension scheme | 59,431    | 58,395    |
| Other Staff costs                               | 20,866    | 15,064    |
| Total Staff Costs                               | 6,067,011 | 5,161,103 |

The change in the net defined benefit pension scheme liability arising from service of key management personnel rendered during the reporting period was as follows;

| Pension  | 97,009  | 91,118  |
|----------|---------|---------|
| Lump Sum | 144,694 | 145,661 |

The average weekly number of persons by headcount, employed by the charity during the year was:

|                     | 2018   | 2017   |
|---------------------|--------|--------|
|                     | Number | Number |
| Total Staff Numbers | 189    | 194    |

During the period no Trustees received any remuneration or made any donations to the charity. Expenses of £75 were reimbursed to two Trustees during 2017/2018, and £230 to two Trustees during 2016/2017 and unclaimed travel costs amounted to £297 in 2017/18 and £236 in 2016/17.

## 8. Operating Surplus

The operating surplus is stated after charging/ (crediting):

|  | 2018   | 2017   |
|--|--------|--------|
| Auditor's Remuneration (including expenses): | £      | £      |
| - For Audit                                  | 8,300  | 8,000  |
| Depreciation                                 | 64,698 | 88,717 |

## 9. Pension Costs

The company is an admitted body of the Strathclyde Pension Fund. The Superannuation Fund is a defined benefit scheme into which employee' and employer's contributions, and interest and dividends from investments are paid and from which pensions, lump sums and superannuation benefits are paid out. Employees' contributions are tiered and employer's basic contributions are assessed every three years by an actuary and are fixed to ensure the fund remains solvent and in a position to meet its future liabilities. The actuarial method used is known as Projected Unit Credit Method. The last actuarial valuation was at 31 March 2011 and following this valuation employer's contributions increased to 19.3% for the years ended 31 March 2013, 2014 and 2015 respectively. Actual employer's contributions for the period 31 March 2018 amounted to £662,143.

In accordance with FRS 102 – Retirement Benefits – a valuation of the fund was carried out at 31 March 2015 by Hymans Robertson, independent actuaries, appointed by Strathclyde Pension Fund. Hymans Robertson calculated the pension assets and liabilities as at 31 March 2018 by rolling forward its full actuarial valuation, allowing for the changes in financial assumptions as prescribed under FRS 102. The main assumptions used in the calculations are:

|                                   | 31 March 2018 | 31 March 2017 |
|-----------------------------------|---------------|---------------|
|                                   | % per annum   | % per annum   |
| Inflation / Pension Increase Rate | 2.3%          | 2.4%          |
| Salary Increase Rate              | 3.5%          | 4.4%          |
| Discount Rate                     | 2.7%          | 2.7%          |

#### **Mortality**

Life expectancy is based on the Fund's Vita Curves with improvements in line with the CMI 2016 model with an allowance for smoothing of recent mortality experience and long term rates of 1.5% p.a. for males and 1.25% p.a. for females. Based on these assumptions, the average future life expectancies at age 65 are summarised below:

|                    | Males     | Females    |
|--------------------|-----------|------------|
| Current Pensioners | 21.4years | 23.7 years |
| Future Pensioners  | 23.4years | 25.8 years |

The major categories of plan assets as a % of the total plan assets are as follows:

|          | 31 March 2018 | 31 March 2017 |
|----------|---------------|---------------|
|          | %             | %             |
| Equities | 70%           | 73%           |
| Bonds    | 18%           | 12%           |
| Property | 11%           | 10%           |
| Cash     | 1%            | 5%            |

The actuarial estimated employer contributions for the year to 31 March 2019 are £666,000.

The amounts recognised in the balance sheet are as follows:

|                                       | 31 March 2018 | 1 April 2017 |
|---------------------------------------|---------------|--------------|
| Present value of funded liabilities   | (18,293)      | (20,554)     |
| Fair value of plan assets             | 18,370        | 17,109       |
|                                       | 77            | (3,445)      |
| Present value of unfunded obligations | (175)         | (175)        |
| Unrecognised past service cost        | 0             | 0            |
|                                       | (98)          | (3,620)      |
| Amount in balance sheet               |               |              |
| Liabilities                           | (98)          | (3,620)      |
| Assets                                | 0             | 0            |
| Net (liability)/asset                 | (98)          | (3,620)      |

|   | 31 March 2018 | 1 April 2017 |
|---|---------------|--------------|
|   | £000          | £000         |
| Analysis of the amount charged to net incoming resources: |               |              |
| Current service cost of the defined benefit scheme        | (1,160)       | (635)        |
|   |               |              |
| Analysis of amount credited to incoming resources:        |               |              |
| Expected return on employer assets                        | (472)         | (490)        |
| Interest on pension scheme liabilities                    | 576           | 506          |
| Net return  | 104           | 16           |

|   | 31 March 2018 | 1 April 2017 |
|---|---------------|--------------|
|   | £000          | £000         |
| Actuarial (Loss) / gain                                     | (4,113)       | (3,118)      |
| Actuarial (loss) / gain recognised in net movement of funds | (4,113)       | (3,118)      |
| Cumulative Actuarial Gains and Losses                       | (7,556)       | (3,443)      |

Changes in fair value of the scheme assets are as follows:

| , \ \ \ \ \                 |                     | 31 March 2018 | 1 April 2017 |
|-----------------------------|---------------------|---------------|--------------|
|                             |                     | £000          | £000         |
| Opening fair value of empl  | loyer assets        | 17,109        | 13,304       |
| Expected return on assets   | 5                   | 0             | 0            |
| Contributions by members    | 8                   | 200           | 165          |
| Contributions by the empl   | oyer                | 667           | 554          |
| Contributions in respect of | f unfunded benefits | 6             | 6            |
| Actuarial gain              |                     | 475           | 3,161        |
| Estimated Benefits paid     |                     | (81)          | (75)         |
| Estimated Unfunded Bene     | efits paid          | (6)           | (6)          |
| Closing fair value of emplo | oyer assets         | 18,370        | 17,109       |
|                             |                     |               |              |

| Reconciliation of defined benefit obligation: | 31 March 2018 | 1 April 2017 |
|---|---------------|--------------|
|   | £000          | £000         |
| Opening defined benefit obligation            | 20,729        | 13,715       |
| Current service cost                          | 1,160         | 635          |
| Interest cost                                 | 576           | 506          |
| Contributions by members                      | 200           | 165          |
| Present value of unfunded liabilities         | 0             | 0            |

|                                    | 31 March 2018 | 1 April 2017 |
|------------------------------------|---------------|--------------|
| Actuarial losses                   | (4,110)       | 5,789        |
| Past service costs                 | 0             | 0            |
| Estimated benefit paid             | (81)          | (75)         |
| Estimated unfunded benefits paid   | (6)           | (6)          |
| Closing defined benefit obligation | 18,468        | 20,729       |

| Amounts for the current period:             | 31 March 2018 | 1 April 2017 |
|---|---------------|--------------|
|   | £000          | £000         |
| Present value of Defined Benefit Obligation | (18,293)      | (20,554)     |
| Present value of Unfunded Liabilities       | (175)         | (175)        |
| Fair Value of Employer Assets               | 18,370        | 17,109       |
| (Deficit)                                   | (98)          | (3,620)      |
| Experience gains / (losses) on assets       | 475           | 3,161        |
| Experience gains / (losses) on liabilities  | (2,489)       | 3            |

Under the Transfer Agreement entered into between the Trust and West Dunbartonshire Council, the Council has undertaken to guarantee the pension scheme should the liability crystallise and insufficient funds be held by the Trust to settle their obligation.

## **10. Intangible Fixed Assets**

|                                 | Software                                | Total  |
|---------------------------------|---|--------|
|                                 | £                                       | £      |
| Cost at 1 April 2017            | 0                                       | 0      |
| Additions                       | 19,432                                  | 19,432 |
| Disposals                       | 0                                       | 0      |
| As at 31 March 2018             | 19,432                                  | 19,432 |
|                                 |   |        |
| Depreciation at 1 April 2017    | 0                                       | 0      |
| Charge for the year             | 0                                       | 0      |
| On disposals                    | 0 · · · · · · · · · · · · · · · · · · · | 0      |
| As at 31 March 2018             | 0                                       | 0      |
|                                 |   |        |
| Net Book Value at 31 March 2017 | 0                                       | 00     |
| Net Book Value at 31 March 2018 | 19,432                                  | 19,432 |

## 11. Tangible Fixed Assets

|                                 | Furniture &<br>Equipment | Total   |
|---------------------------------|--------------------------|---------|
|                                 | £                        | £       |
| Cost at 1 April 2017            | 335,767                  | 335,767 |
| Additions                       | 49,496                   | 49,496  |
| Disposals                       | 0                        | 0       |
| As at 31 March 2018             | 385,263                  | 385,263 |
|                                 |                          |         |
| Depreciation at 1 April 2017    | 205,768                  | 205,768 |
| Charge for the year             | 64,698                   | 64,698  |
| On disposals                    | 0                        | 0       |
| As at 31 March 2018             | 270,466                  | 270,466 |
|                                 |                          |         |
| Net Book Value at 31 March 2017 | 129,999                  | 129,999 |
| Net Book Value at 31 March 2018 | 114,797                  | 114,797 |

At 31 March 2018 all fixed assets are used for charitable purposes.

## 12. Stock

|   | 2018   | 2017   |
|---|--------|--------|
|   | £      | £      |
| Cleaning materials, first aid materials and uniform stock | 29,756 | 11,547 |

## ebtors

|   | 2018    | 2017    |
|---|---------|---------|
|   | £       | £       |
| Trade Debtors                               | 30,429  | 25,981  |
| Amounts owed by West Dunbartonshire Council | 292,793 | 186,368 |
| Other debtors and prepayments               | 249,424 | 337,354 |
|   | 572,646 | 549,703 |

## 14. Investment

|   | 572,040 | 549,705 |
|---|---------|---------|
| 14. Investment  |         |         |
|   | 2018    | 2017    |
|   | £       | £       |
| Fixed Term 1 year Investment with West Dunbartonshire Council until 22 February 2019. | 500,000 | 0       |
|   |         |         |
|   |         |         |

## 15. Creditors: Amounts falling due within one year

|   | 2018      | 2017      |
|---|-----------|-----------|
|   | £         | £         |
| Trade Creditors                             | 2,246     | 2,246     |
| Tax and Social Security Creditors           | 110,262   | 120,176   |
| Amounts owed to West Dunbartonshire Council | 642,743   | 654,024   |
| Other Creditors                             | 228,554   | 275,581   |
| Accruals and Deferred Income (note 16)      | 642,438   | 443,745   |
|   | 1,626,243 | 1,495,772 |

## 16. Deferred Income

Included in the Accruals and deferred income figure in note 15 is deferred income of:

|                  | 2018      | 2017     |
|------------------|-----------|----------|
|                  | £         | £        |
| Balance b/f      | 108,997   | 89,566   |
| Released in year | (108,997) | (89,566) |
| Deferred in year | 84,963    | 108,997  |
|                  | 84,963    | 108,997  |

The items deferred comprises Income for memberships of £44,252, direct debits £15,907 and £24,804 of additional income received in advance for services being provided in financial year 2018-2019.

## 17. Operating Leases

The Trust has acquired photocopiers by entering into operating leases. The Trust was committed to making the following payments in the year to 31 March 2018:

|                            | 2018   | 2017  |
|----------------------------|--------|-------|
|                            | £      | £     |
| Payable less than 1 year   | 6,214  | 2,343 |
| Payable > 1 year < 5 years | 6,358  | 4,055 |
| Total Payable              | 12,572 | 6,398 |

## 18. Share Capital

The charitable company is limited by guarantees of £1 per member and has no share capital.

# 19. Company Limited by Guarantee

The company is limited by guarantee, the Special member being West Dunbartonshire Council (entitled to 3 votes at a general meeting).

## 20. Funds

| Unrestricted Funds              | Balance at<br>31 March 2017<br>£ | Incoming<br>Resources<br>£ | Resources<br>Expended<br>£ | Transfers<br>£ | Balance at<br>31 March 2018<br>£ |
|---------------------------------|----------------------------------|----------------------------|----------------------------|----------------|----------------------------------|
| Unrestricted - general          | 700,000                          | 7,441,788                  | (6,963,363)                | (298,425)      | 880,000                          |
| Designated                      |                                  |                            |                            |                |                                  |
| Small Projects                  | 71,327                           | 0                          | (10,183)                   | 29,497         | 90,641                           |
| Equipment Replacement           | 500,000                          | 0                          | (33,280)                   | 120,000        | 586,720                          |
| Service Development<br>Projects | 324,912                          | 0                          | (92,898)                   | 80,000         | 312,014                          |
| Tangible Fixed Assets           | 129,999                          | 0                          | (64,698)                   | 68,928         | 134,229                          |
| Total Designated                | 1,026,238                        | 0                          | (201,059)                  | 298,425        | 1,123,604                        |
| Total unrestricted              | 1,726,238                        | 7,441,788                  | (7,164,422)                | 0              | 2,003,604                        |
| Restricted                      |                                  |                            |                            |                |                                  |
| British Heart Foundation        | 5,400                            | 8,100                      | (13,500)                   | 0              | 0                                |
| Total                           | 1,731,638                        | 7,449,888                  | (7,177,922)                | 0              | 2,003,604                        |

In 2017/2018 the Trustees have designated funds of  $\pounds1,123,604$  which comprises tangible fixed assets ( $\pounds134,229$ ), other small projects to deliver sporting activities ( $\pounds90,641$ ), future equipment replacement ( $\pounds586,720$ ) and Service Development Projects ( $\pounds312,014$ ).



The **Small Projects** fund consists of a number of partially completed projects which are likely to be completed during the next financial year. The fund has been increased in previous years to fund a number of minor upgrade projects to Community Halls and Main Site Leisure Facilities. A number of these projects were completed in 2017/18. The fund was increased by £40,000 last financial year to fund expected legal costs in relation to finalising lease agreements but this work will now be completed in 2018/19.Additional funds of £29,497 have been designated from the 2017/18 surplus and the total available is now £90,641.

The **Equipment Replacement** fund is being built up to fund the replacement of the gym equipment on a rolling basis. Cardio Vascular (CV) equipment is recommended to be replaced every 5-6 years and resistance equipment every 7-9 years. Some equipment has been bought from this fund during 2017/18. The Vale Pool and Meadow Centre CV equipment is due for replacement in 2018/2019 which will entail a significant spend from this fund during 2018/19. The resistance equipment at these two sites is therefore also due for replacement in 2020/2021. The new Clydebank Leisure Centre opened in 2017 equipped with all new gym equipment which will therefore be due for replacement from 2022/23. Additional funds of £120,000 have been designated from the surplus created in 2017/18 and this increases the fund to £586,720.

The **Service Development Projects** fund has been built up to be used for larger projects within the service as per our charitable objectives that will improve the service and/or generate additional income. A process for allocating these funds to specific projects was agreed by the Trust Board in 2016/17 and a number of these projects have been completed in 2017/18. Additional funds of £80,000 have been added to this fund from the surplus created in 2017/18 leaving the balance of this fund at £312,014.

Restricted Funds of £13,500 from the British Heart Foundation was used to raise awareness of the importance of physical activity and food and nutrition at the Annual Pipe Band Championship.

| Restricted Funds | Balance at<br>31 March 2017<br>£ | Incoming<br>Resources<br>£ | Resources<br>Expended<br>£ | Transfers<br>£ | Balance at<br>31 March 2018<br>£ |
|------------------|----------------------------------|----------------------------|----------------------------|----------------|----------------------------------|
| British Heart    | 5,400                            | 8,100                      | (13,500)                   | 0              | 0                                |
| Total            | 5,400                            | 8,100                      | (13,500)                   | 0              | 0                                |



#### Analysis of Net Assets Over Funds

| Funds Balance at 31 March 2018<br>Represented by: | Balance at<br>31 March 2017<br>£ | Incoming<br>Resources<br>£ | Resources<br>Expended<br>£ | Transfers<br>£ |
|---|----------------------------------|----------------------------|----------------------------|----------------|
| Fixed assets                                      | 134,229                          | 0                          | 0                          | 134,229        |
| Current Assets                                    |                                  |                            |                            |                |
| Stock   | 29,756                           | 0                          | 0                          | 29,756         |
| Debtors   | 572,646                          | 0                          | 0                          | 572,646        |
| Investment  | 500,000                          | 0                          | 0                          | 500,000        |
| Cash  | 2,393,216                        | 0                          | 0                          | 2,393,216      |
| Total Current Assets                              | 3,495,618                        |                            |                            | 3,495,618      |
| Creditors   |                                  |                            |                            |                |
| Amounts falling due within one year               | (1,626,243)                      | 0                          | 0                          | (1,626,243)    |
| Net Current Assets                                | 1,869,375                        | 0                          | 0                          | 1,869,375      |
| Total Assets less Current Liabilities             | 2,003,604                        | 0                          | 0                          | 2,003,604      |
| Retirement benefit scheme deficit                 | 0                                | 0                          | (98,000)                   | (98,000)       |
| Total   | 2,003,604                        | 0                          | (98,000)                   | 1,905,604      |

## 21. Notes to the cash flow statement

Reconciliation of operating surplus to net cash inflow from operating activities

|   | 2018      | 2017      |  |  |
|---|-----------|-----------|--|--|
|   | £         | £         |  |  |
| Net (outgoing)/incoming resources                     | (319,034) | 114,542   |  |  |
| Investment income                                     | (7,608)   | (8,372)   |  |  |
| Depreciation  | 64,698    | 72,618    |  |  |
| Loss on disposal of fixed assets                      | 0         | 16,098    |  |  |
| Net Pension charge                                    | 591,000   | 91,000    |  |  |
| (Increase) in stock                                   | (18,209)  | (818)     |  |  |
| (Increase)/Decrease in debtors                        | (22,943)  | (332,558) |  |  |
| Increase/(Decrease) in creditors                      | 130,471   | 26,462    |  |  |
| Net cash (used in) / provided by operating activities | 418,375   | (21,028)  |  |  |
|   |           |           |  |  |

# 22. Cash at bank and in hand

|   | 31 March 2018 | 1 April 2017 |
|---|---------------|--------------|
| <b>- • - • - • - • / / / /:::::::::::::</b> | £             | £            |
| Cash at bank and in hand                    | 2,393,216     | 2,536,161    |
|   |               |              |

#### 23. Trustees Interests and related party transactions

Due to the nature of the charity's operations and composition of its Board, being comprised of individual public sector and commercial organisations, it is inevitable that transactions will take place with companies and organisations in which a Board member of the Trust has an interest. The charity works in partnership with West Dunbartonshire Council with which transactions have been undertaken during the period. The following is a list of members of the Board (Committee of Management) who held potentially connected positions during the period.

Table showing potential for Trustee's connected interests:

| Trustee         | Company                     | Occupation | Joined   | Resigned |
|-----------------|-----------------------------|------------|----------|----------|
| David McBride   | West Dunbartonshire Council | Councillor | 11/01/12 | N/A      |
| Jim Finn        | West Dunbartonshire Council | Councillor | 09/12/14 | N/A      |
| Kathleen Ryall  | West Dunbartonshire Council | Councillor | 12/06/12 | 25/05/17 |
| William Hendrie | West Dunbartonshire Council | Councillor | 25/05/17 | N/A      |

West Dunbartonshire Leisure Trust is a body incorporated under the Companies Act 2006.

All transactions involving organisations in which a member of the Board of Management may have a material interest are conducted at arm's length and in accordance with normal project and procurement procedures.

During the year the Trust entered into purchase transactions with Admin Design and Print Ltd, a related party, totalling  $\pounds$ 19,138. A brother of Kevin Murphy, Business Development Co-ordinator, is a Director of Admin Design & Print. The balance owed to Admin Design and Print at 31 March 2018 is  $\pounds$ 0, (2017  $\pounds$ 8,563).

West Dunbartonshire Leisure Trust had transactions during the year as follows:

|  | 2017-2018  | 2016-2017  |  |
|--|------------|------------|--|
|  | £          | £          |  |
| Income received from West Dunbartonshire Council | £5,319,110 | £5,331,190 |  |
| Expenditure paid to West Dunbartonshire Council  | £150,381   | £129,020   |  |

|                                      |           | X /       |  |
|--------------------------------------|-----------|-----------|--|
|                                      | 2017-2018 | 2016-2017 |  |
|                                      | £         | £         |  |
| Due from West Dunbartonshire Council | 292,793   | 186,368   |  |
| Due to West Dunbartonshire Council   | 642,743   | 654,504   |  |

## 24. Post Balance Sheet Events

There are no post balance sheet events









## West Dunbartonshire Leisure Trust

(Company Limited by Guarantee)

Alexandria Community Centre Main Street, Alexandria, G83 0NU

Tel: 01389 757806 Fax: 01389 751557

EMail: leisureservicesadmin@west-dunbarton.gov.uk



West Dunbartonshire Leisure Trust is a recognised Scottish Charity: SC 042999; VAT Registered: GB 129 7502; and Company Registered: SC413707 Delivering services on behalf of West Dunbartonshire Council

Leisure

www.wdleisure.net