

WELCOME

Welcome to the latest TP update. Its purpose is to keep our Tenant & Resident Associations (TRAs), interested tenants, Scrutiny Panel members, Sheltered Forum members, Council staff and Elected Members up-to-date with TP events and developments.

Contact Details

Jane Mack

- jane.mack@west
 dupbartan.gov.uk
- Ana Deevy
- 07823664247
- ana.deevy@westdunbarton.gov.uk

West Dunbartonshire

NEW STAFF MEMBER

Ana Deevy was welcomed to the team in September and has **replaced Hanne Thijs** who has gone to work in another Local Authority.

If you need to contact Ana her number is the same as Hanne's was (07823 664247) and her email is Ana.deevy@west-dunbarton.gov.uk



TRA UPDATE

The **TRAs are working hard** to make their local communities better and attract more members. One common issue they face is getting new tenants to join and stay involved as many get discouraged because they don't see improvements happening quickly. We work closely with managers and coordinators to get the best outcomes for groups and hope that improvements can happen more quickly.

More meetings are now happening in person and efforts are being made to promote tenant group activities and meetings. **TP staff can provide support** and advice as well as equipment and stationary to TRAs to help them run their group so **reach out if you need anything.**

Tullichewan and CATRA recently jointly organized a really successful **family fun day** and it's great to see TRAs making such a big difference in their areas. In September, **North & South Drumry TRA** had their AGM. The **WDTRO** also had their AGM at Dalmuir Community Centre, with a guest speaker from TIS.

WALKABOUTS

More walkabouts are taking place where tenant groups as well as individual tenants can walk around with Housing staff and other teams to identify issues that need improved in their neighbourhood.

An "action log" is created after each walkabout which lists things agreed to be done and is shared with everyone involved. This is then regularly updated by the coordinating Housing Staff member. Some issues that have been raised have been quick to repair. Other issues may take a longer - for example Tulliechewan raised an issue of vandalised swing sets in their local playground. This required a longer completion time but is now fixed and back in play.

CONFIDENCE TRAINING

We are organizing another workshop with Jane Cameron from Positively Speaking to help give people confidence and the skills to deal with difficult or negative conversations that might arise at meetings.

The workshop should help build confidence and include an element of assertiveness skill training to help deal 'positively' with challenging situations. The workshop will be held in person at a date that suits people so **if you are interested please get in touch.**

TENANT PRIORITY BUDGET



New planters at Faifley

The Tenant Priority Budget is **still open for proposals** from any tenant or tenant group. If you are have an idea to improve your area and benefit members of the community, **the tenant priority budget is there to help bring these ideas to life.**

Officers are working to move forward with current proposals, and a good number of them have already been finished. These proposals need to fulfill specific requirements, such as being located on land owned by the Housing Revenue Account and are good value for tenants.

If you have any ideas that you would like to put forward, **please contact Ana.** We are trying very hard to make them happen as quickly as possible.

