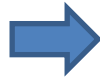


# Priority 4

## Objective 4:

Our Council – Inclusive and Adaptable



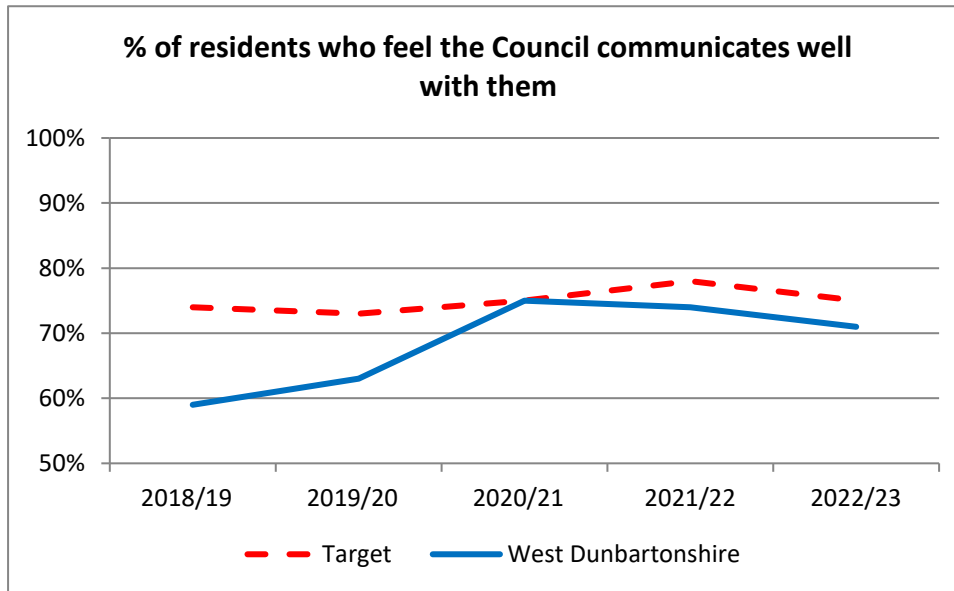
## Indicator:

% of residents who feel the council communicates well with them



## Target:

75%



### What does the data say?

Results for 2022/23 show that the target has been narrowly missed and performance has decreased 3% from the previous year.

This information is taken from the Resident Telephone survey using random sampling.

Communication continues to be a key priority. Over the last year communications have been issued across a range of channels including social media, the Council website, media releases and Housing News as well as specific tailored communications.