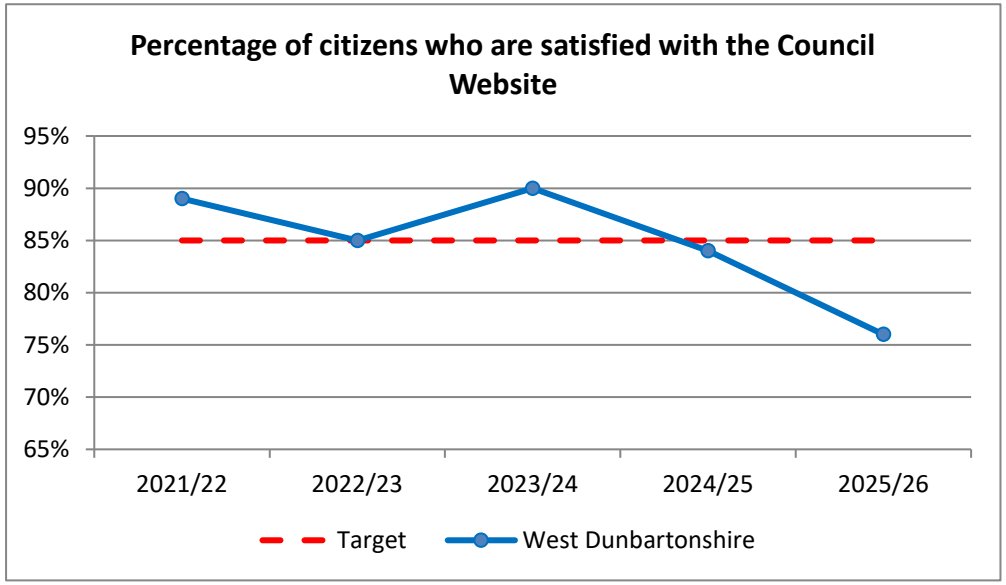
Amber

Priority 4

Objective 4:	Indicator:	Target:
Our Council – Inclusive and Adaptable	% Percentage of citizens who are satisfied with the council's website	85%



What does the data say?

Results for 2025/26 show that satisfaction with the Council website has decreased 8% from the previous year and the 85% target was missed.

Progress continues on the Council Website to ensure all the content is up to date and relevant to citizens. The functionality is continually being enhanced to improve the citizen's journey while ensuring compliance with digital accessibility regulations.