

Richard Cairns
Executive Director of Regeneration,
Environment & Growth



Our Ref: FOI -18/1900740

Your Ref:

Date: 12 April 2018

alex.dowdalls@newsquest.co.uk

Council Offices
Garshake Road
Dumbarton
G82 3PU

Tel: (01389) 737000

Dear Mr Dowdalls,

Freedom of Information Request

Information Requested

All of my questions relate from January 1, 2014 to January 31, 2018, broken down by the relevant years, 2014, 2015, 2016, 2017 and 2018 to date.

1. How many potholes on roads within West Dunbartonshire were reported to West Dunbartonshire Council by motorists in each of 2014, 2015, 2016, 2017 and 2018 (up to January 31, 2018)?
2. In each of those same years (separately) how many claims for compensation were made against West Dunbartonshire Council?
3. In each of those years (separately) how many of those claims were successful?
- 4 (a). In each of those years (separately) how many of those claims were decided in Court, and how many were decided out of court?
- 4 (b) Financially, how much has West Dunbartonshire Council used cash wise in defending cases of this nature in court?
5. In each of those years (separately) how much has West Dunbartonshire Council paid out in compensation to motorists who's cars have been damaged by potholes?
6. In each of those years (separately) how many potholes have been reported to West Dunbartonshire Council with potholes in Renton, Bonhill, Alexandria, Dumbarton central, and Clydebank?
7. When a pothole is reported to the Council, what is the maximum time for West Dunbartonshire Council to respond and have it repaired?
8. How much money has West Dunbartonshire Council spent in the repairs of potholes within the authority from January 1, 2014 to January 31, 2018?

Response

Please note that some of the information we hold is in financial years, and not calendar years, and that some of the information requested for 2018 is not yet available.

Our answers to your questions are as follows –

1. West Dunbartonshire Council does not record this information as there is no legislative or business reason for us to do so. Please find below the number of potholes repaired in the last 5 years –

2013	7650.
2014	5886.

2015	4846.
2016	5999.
2017	4694.

2. Year	No.
2012/13	36
2013/14	42
2014/15	36
2015/16	17
2016/17	31.

3. Year	No.
2012/13	0
2013/14	2
2014/15	4
2015/16	3
2016/17	3

4. a. All were decided out of court.
b. N/A.

5. Year	Total Paid
2012/13	£0.00
2013/14	£711.00
2014/15	£2,363.00
2015/16	£255.00
2016/17	£643.00

6. This information is not recorded. See answer 1.

7. There is no maximum time to respond or repair.

8. 2012/13	£722,691
2013/14	£551,410
2014/15	£449,988
2015/16	£520,057
2016/17	£511,295
2017/18	£614,885

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Review Procedure

If you are dissatisfied with this decision or the way in which West Dunbartonshire Council has dealt with your request, you are entitled to require the Council to review its decision. Please note that in order for a review to take place, you must:

- lodge a written “requirement for review” within 40 working days of the date of this notice
- include your address for correspondence, a description of the original request and the reasons why you are dissatisfied
- Send your review request to the following address:

FOI Review
Regulatory Services
West Dunbartonshire Council
Council Offices
Garshake Road
Dumbarton
G82 3PU
Email: foi@west-dunbarton.gov.uk

Staff not involved in the original decision will handle the review. You will receive notice of the result of your review within 20 working days. It will explain the findings of the review as well as details of how to appeal to the Office of the Scottish Information Commissioner if you are dissatisfied with the review decision reached by West Dunbartonshire Council.

Their contact details are as follows:-

The Office of the Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

Email: enquiries@itspublicknowledge.info
Tel: (01334) 464610
Website: www.itspublicknowledge.info/Appeal.

If you have any further queries about this process, please contact me at the telephone number below.

Stephen Wight
Freedom of Information Officer
01389 737227