

Regeneration 2018/19 Delivery Plan year-end PI report



Priority 1. A strong local economy and improved job opportunities

Performance Indicator	2017/18 Value	2018/19					2019/20 Target	Managed By
		Status	Value	Target	Long Trend	Short Trend		
No of business gateway start-ups per 10,000 population	22.54		23.1	22			22	Michael McGuinness
Number of businesses given advice and assistance to start up through Business Gateway	200		207	200			200	Michael McGuinness

Priority 2. Supported individuals, families and carers living independently and with dignity

Performance Indicator	2017/18 Value	2018/19					2019/20 Target	Managed By
		Status	Value	Target	Long Trend	Short Trend		
% of council dwellings that meet the Scottish Housing Quality Standard	90.23%		91.92%	91.3%			93%	Jim McAloon
Average length of time taken to complete emergency repairs	3.67		3.41	3.6			3.4	Martin Feeney; Jim McAloon
Average time taken to complete non-emergency repairs	7.08		5.7	6.8			5.7	Martin Feeney
Percentage of council houses that are energy efficient %	100%		100%	100%			100%	Jim McAloon
Percentage of reactive repairs carried out completed right first time	88.1%		90.48%	90%			90%	Martin Feeney
Percentage of repairs appointments kept	86.05%		86.13%	90%			90%	Martin Feeney

Priority 4. Open, accountable and accessible local government

Performance Indicator	2017/18	2018/19	2019/20	Managed By
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	Value	Status	Value	Target	Long Trend	Short Trend	Target	
CM4c: Percentage of council buildings in which all public areas are suitable for and accessible to disabled people	92%		96.4%	92%			95%	Craig Jardine
Proportion of internal floor area of operational buildings in satisfactory condition %	80.96%		86%	85%			91%	Craig Jardine
Proportion of operational buildings that are suitable for their current use %	91.9%		93%	91.5%			93%	Craig Jardine

Priority 5. Efficient and effective frontline services that improve the everyday lives of residents

Performance Indicator	2017/18 Value	2018/19					2019/20 Target	Managed By
		Status	Value	Target	Long Trend	Short Trend		
Tonnage of carbon dioxide emissions from Council operations and assets	26,433		Not available until August 2019	28,126			27,997	Craig Jardine

PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				