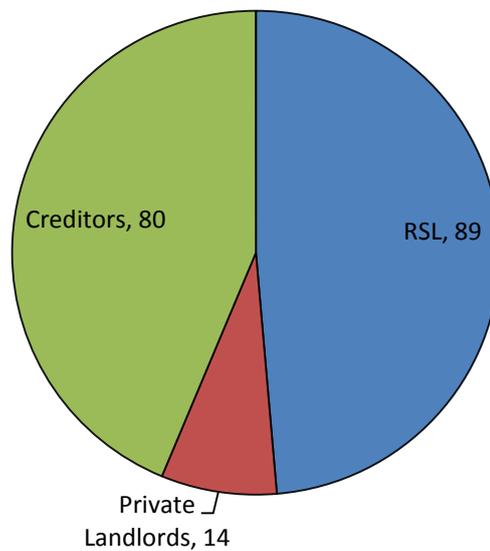


### Section 11 Figures - Referrals and outcomes

In 2019/20 West Dunbartonshire received 183 section referrals. Figure 1 shows the breakdown of who sent the section 11 referrals. Most of the referrals came from registered social landlords and creditors. The council attempts to contact those referred to discuss the housing options and prevent homelessness. If contact is made the households are recorded on Prevent 1. Table 1 below shows all cases recorded in prevent 1 in 2018/19. The majority are from section 11 referrals. The table shows that 66% of cases that were recorded on prevent 1 had homelessness prevented.

**Figure 1: Section referrals received by West Dunbartonshire Council 2018/19**



Prevent1	2018/19
Approaches	178
Closed	180
Prevented	118
% prevented	66%

Table 1: Prevent 1 figures in West Dunbartonshire 2018/19