

West Dunbartonshire Council

Why we are engaging with West Dunbartonshire Council (West Dunbartonshire)

We are engaging with West Dunbartonshire about its **services for people who are homeless**.

COVID-19 has significantly impacted the services provided by social landlords in 2020 and will continue to influence how services are provided in 2021. We will continue to monitor, assess and report upon how each landlord is responding and we will keep our regulatory engagement under review so that we can continue to respond to the challenges of COVID-19.

We have reviewed the information on homelessness in the COVID-19 monthly returns. We will discuss with West Dunbartonshire the impact of the pandemic on outcomes for people who are threatened with, or are experiencing, homelessness, how it is working with its Registered Social Landlord partners to provide accommodation, and review our engagement.

What West Dunbartonshire must do

West Dunbartonshire must provide us with the information we may require in relation to its homelessness service.

What we will do

We will:

- meet with West Dunbartonshire to discuss its homelessness service and decide whether we require any additional assurance; and
- update our published engagement plan in light of any material change to our planned engagement with West Dunbartonshire.

Regulatory returns

West Dunbartonshire must provide us with the following annual regulatory returns and alert us to notifiable events as appropriate:

- Annual Assurance Statement; and
- Annual Return on the Charter.

It should also notify us of any material changes to its Annual Assurance Statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns.



[Read more about West Dunbartonshire](#)



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