



Priority 4

Objective 1:

Equality of access for all residents



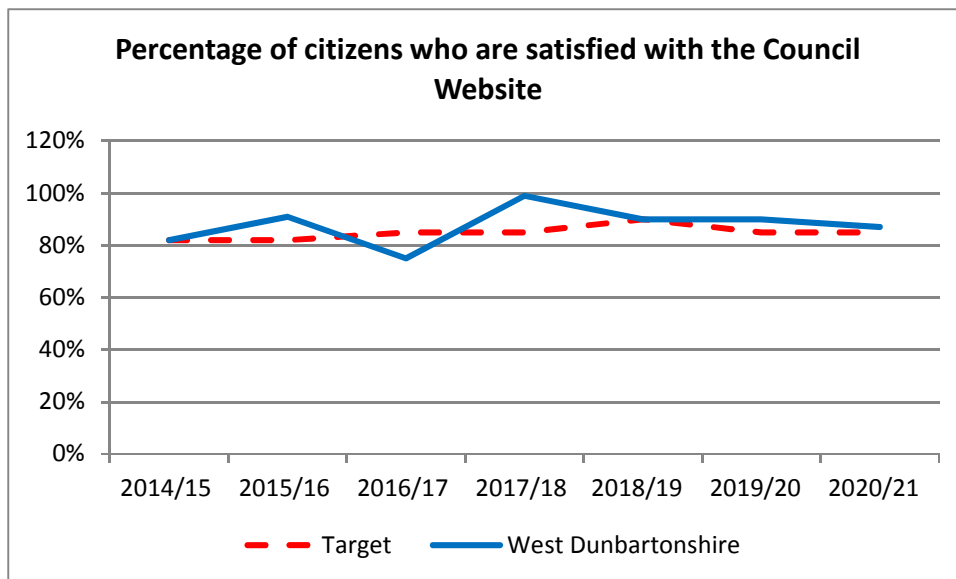
Indicator:

% Percentage of citizens who are satisfied with the councils website



Target:

85%



What does the data say?

Results for 2020/21 show that satisfaction with the Council website has exceeded the target and continue to maintain high satisfaction levels.

Progress continues on the Council Website to ensure all the content is up to date and relevant to the citizens. The functionality is continually being enhanced to improve the citizens journey.