# Community Empowerment Communications Plan August 2022

# **Communities Team**





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# Background

As part of the Community Empowerment Communications Strategy the survey was carried out to identify what social media platforms people use and to ask how they would prefer to engage. It also asked a couple of questions relating to the area they live in – mapped as per the 17 Community Council areas.

It gathered quantitative data relating to age, area, social media use and engagement preferences and qualitative date relating to these two questions:

- 1. What do you like about your community?
- 2. How would you improve your community?

Area specific feedback and comment can be found in the Appendix on page 16.

The survey was released via social media platforms, by email to community partners to disseminate to service users, staff, tenants and residents of West Dunbartonshire Council and also to secondary school pupils across the authority. It received 394 responses in total.

# Comment

Due to the GDPR restrictions on gathering personal data via Survey Monkey, respondents were asked to take an additional step at the end of the survey by contacting the Your Community mailbox if they wished to engage further. There has been minimal contact. To build capacity and involvement in areas it is suggested that support be given to Community Councils and Action Groups to actively promote themselves as a conduit to the Council to raise awareness of local issues and improve their communities. This may also assist the challenge of finding an audience for Community Empowerment training.

In relation to some surveys 394 responses may be viewed as good, however out of a residency population of over 89,000 there may be ways to increase marketing across the authority to promote inclusion of seldom heard voices and to create an appetite for getting involved in your local community.

Area specific data and comments will be fed back to Community Councils and Action Groups, however where there are areas where neither of these exist it will have to be a process of publishing the feedback on council web pages and social media and try to raise interest and response to the comments pertaining to that area.

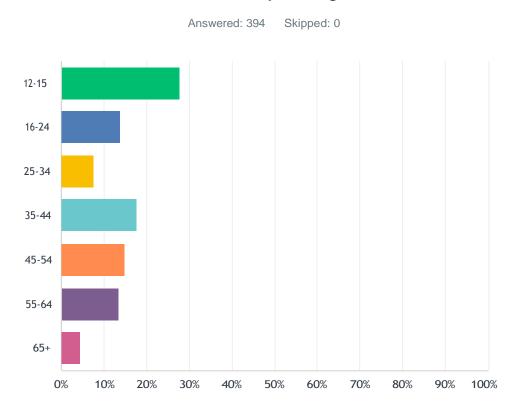
# Results Infographic

Basic information can be illustrated and common themes generated through a word cloud from responses to the question – "What do you like about our community?". Detailed results follow.



# Results and Findings

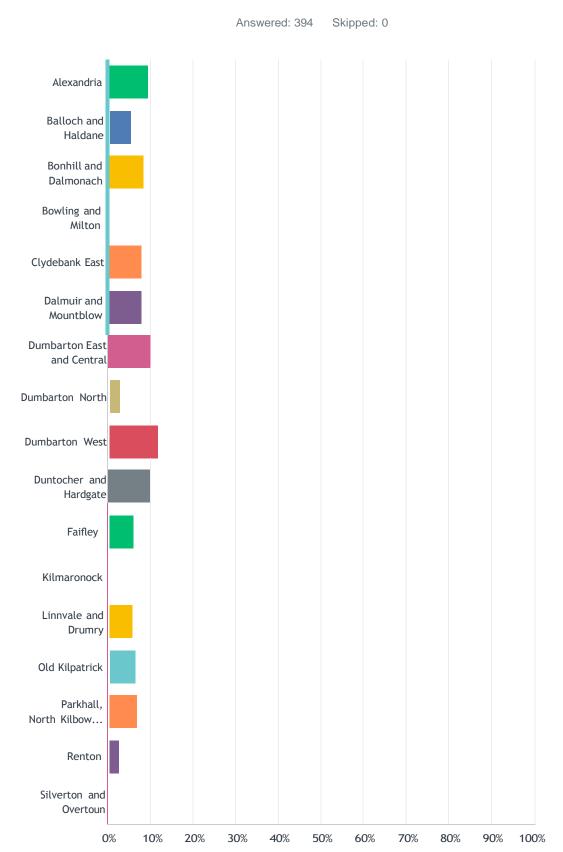
# Q1 What is your age?



ANSWER CHOICES	RESPONSES	
12-15	27.66%	109
16-24	13.96%	55
25-34	7.61%	30
35-44	17.77%	70
45-54	14.97%	59
55-64	13.45%	53
65+	4.57%	18
TOTAL		394

If we consider the voice of young people to sit within the 12-24 years age range, the responders for this age bracket represent just over 40% of all responses. Although the survey went out to community partners and youth groups across the authority, it was noted that the responses from younger people grew rapidly soon after the survey was distributed throughout secondary schools, thus making it quite a successful means of reaching a younger audience for feedback.

# Q2 What area are you from?

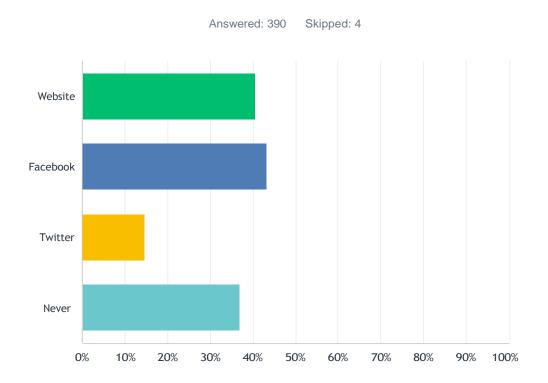


ANSWER CHOICES	RESPONSES	
Alexandria	9.14%	36
Balloch and Haldane	5.08%	20
Bonhill and Dalmonach	8.12%	32
Bowling and Milton	0.76%	3
Clydebank East	7.61%	30
Dalmuir and Mountblow	7.61%	30
Dumbarton East and Central	10.15%	40
Dumbarton North	2.54%	10
Dumbarton West	11.42%	45
Duntocher and Hardgate	9.39%	37
Faifley	5.84%	23
Kilmaronock	0.25%	1
Linnvale and Drumry	5.58%	22
Old Kilpatrick	6.09%	24
Parkhall, North Kilbowie and Central	6.60%	26
Renton	2.28%	9
Silverton and Overtoun	1.52%	6
TOTAL		394

These results highlight five areas with a minimal response of 10 and under – Bowling and Milton - 3; Dumbarton North - 10; Kilmaronock - 1; Renton – 9; and Silverton and Overtoun – 6.

During the next steps in the process we must consider how to raise awareness within these areas and promote engagement.

# Q3 Do you visit the council website, facebook or twitter pages? Please tick if 'Yes'.

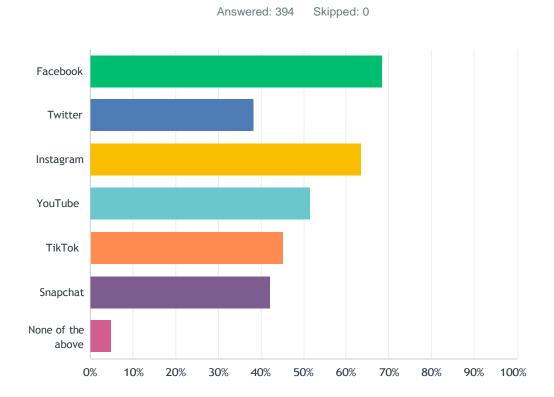


ANSWER CHOICES	RESPONSES	
Website	40.51%	158
Facebook	43.33%	169
Twitter	14.62%	57
Never	36.92%	144
Total Respondents: 390		

When the survey responses are divided into two age groups 12-24yrs and 25+ the 'Never' responses originate from the younger age group.

For 25+ years the use of Facebook and the council website are used equally, around 40% each. There may be, therefore, be an argument for Your Community to have a dedicated Facebook platform which can link to web pages and vise versa . This could also be used for promoting group events, meetings, good news stories etc.

# Q4 What social media platforms do you use?



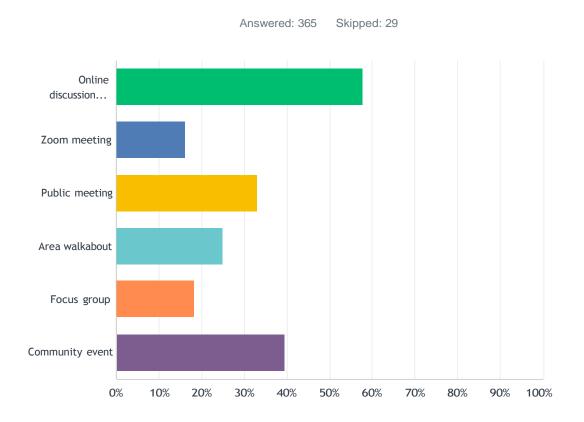
ANSWER CHOICES	RESPONSES	
Facebook	68.53%	270
Twitter	38.32%	151
Instagram	63.45%	250
YouTube	51.52%	203
TikTok	45.18%	178
Snapchat	42.13%	166
None of the above	4.82%	19
Total Respondents: 394		

Overall Facebook was the most popular platform, however, when split into <25 and 25+ years the results are as follows:

12-24 yrs – Instagram and Snapchat 25+ yrs – Facebook and Instagram

Instagram cannot support links but could be used to promote campaigns. Research suggests that Facebook is the best platform for engagement purposes.

# Q5 In what way would you like to engage with the council to have your say on issues?



ANSWER CHOICES	RESPONSES	
Online discussion forum	57.81%	211
Zoom meeting	16.16%	59
Public meeting	33.15%	121
Area walkabout	24.93%	91
Focus group	18.36%	67
Community event	39.45%	144
Total Respondents: 365		

This survey was carried out online via Survey Monkey, hence responders had an adequate level of IT literacy to complete it. It is therefore not surprising that most people would be happy to contribute through an Online Discussion Forum. Community Events are always a good 'hook' to get people to turn up, however they rapidly disengage post-event. Public meetings can work well within proactive communities.

Online discussion was first choice but other means of engagement would have to be available to facilitate accessibility issues and to reach out to seldom heard voices.

# Q6 What do you like about your community?

Answered: 339 Skipped: 55

The answers to this question are qualitative data and can be illustrated through a word cloud as per below, highlighting common words, however this data can be read fully as individual responses from each Community Council area within West Dunbartonshire in the Appendix, which gives valuable area specific feedback.



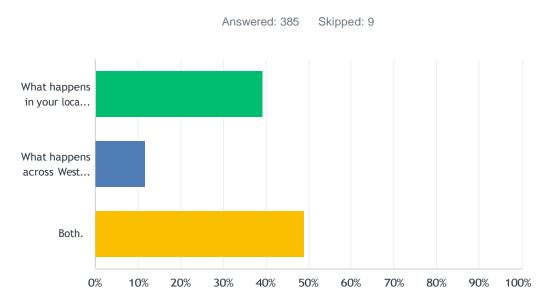
#### Q7 How would you improve your community?

Answered: 337 Skipped: 57

Common and recurring themes include issues around dog poo, antisocial behavior, potholes, street lighting, CCTV, safety, more for kids to do.

Within the Appendix area specific individual feedback can be found which could be useful for action groups and Community Councils to consider.

#### Q8 What's important to you? Please choose one answer.



ANSWER CHOICES	RESPONSES	
What happens in your local area.	39.22%	151
What happens across West Dunbartonshire.	11.69%	45
Both.	49.09%	189
TOTAL		385

Although nearly 40% state that what happens locally is important to them, nearly 50% care about both what happens locally and what happens across West Dunbartonshire. This suggests that there may be a preference for a single, authority wide group to represent the community in lieu of a community alliance. Next steps would be to work with groups and Community Councils to investigate a community led solution to facilitate this or at least to open discussion about the pros and cons for such an entity, be it online or otherwise.

# Additional Information

A Planet Youth positive lifestyle project was undertaken with S3 pupils in Clydebank High (October 2021) as a partnership project between WD HSCP and the charity Winning Scotland. Although the questions and results don't tie in directly with our survey it may be useful to share this information with Community Councils within the catchment area for Clydebank High. We were given access to partial results from this project as per below:

- Under the heading of <u>Social Activities</u> a series of statements were given to young people and they were asked to: strongly agree/agree/ neutral/ disagree/strongly disagree
- The following results are for agree or strongly agree:

There is a great deal of social life available in my neighbourhood	36%
It is good to live in my neighbourhood	56%
In the future I would like to continue to live in the neighbourhood that I live in now	34%
There's a lot to do in my neighbourhood and I take part	20%
There's a lot to do in my neighbourhood but nothing that I'm interested in	32%
There's a lot to do in my community but I can't do them due to lack of transport	7%
I can't do activities because my parents/carers can't afford them	6%
I live in the countryside and rely on parents/carers for transport	3%
I'm new to the area and I'm not sure what's available	4%
There's no public transport near me	3%

# Results Summary

- Good age demographic for responses, 12+ years
- Survey highlights 5 areas with minimal response rate (potential for engagement work)
- WDC website and Facebook most popular for visiting
- Facebook and Instagram most popular platforms for respondents
- Online Discussion Forum most popular to engage with Council on issues
- "What do you like about your community?" There is a sense of community in local areas. People say they have good neighbours, people to turn to, a support network. They like the greenspaces.
- "How would you improve your community?" Common themes include issues around: dog poo, antisocial behavior, potholes, street lighting, CCTV, safety, more for kids to do. Area specific feedback can be found in the Appendix.
- People equally care about what happens in their local area and what happens across the authority, thus highlighting a potential replacement for the community alliance.

# Recommendations

- Update web pages to include an accessible enquiry form where people can leave contact details.
   Survey Monkey GDPR restrictions impacted upon this data retrieval.
- Research suggests people engage more with photo / video content include on web pages.
- Dedicated social media presence for Your Community to share information, as above.
- Include a volunteer portal on web pages, with links to groups / CCs etc.
- Collate a diary of events across WD where YC can attend to engage.
- Promote 'Good News' stories to encourage participation and engagement.
- Improve working relationships with WD Youth Alliance, Youth Council, YoungScot and Education for engaging with young people.
- Look at high responder areas, e.g. Duntocher and Hardgate where no Community Council exists and develop a strategy to encourage people to start a group / CC.
- Consider what a community led replacement for the community alliance should look like what it wants to achieve etc. Is it required?
- In light of outgoing Community Councillors and upcoming elections, utilize resources to promote inclusion and recruitment for groups and CCs across the authority.

If you have accessibility issues with this document please contact <a href="mailto:yourcommunity@west-dunbarton.gov.uk">yourcommunity@west-dunbarton.gov.uk</a>

# **Appendix**

# Area Specific Feedback across 17 Community Council areas

# 1. Alexandria – 36 Respondents

### What do you like about your community?

### 12-24yrs

Not much

The people

### 25+yrs

Greenspace.

Living near the Loch and nice walk ways.

The people, their warmth, friendliness and humour. The location is beautiful and deserves to be recognised and honoured as such.

The people.

At the moment the only thing good about it is the scenery. The area has been forgotten.

The proximity of local parks and swimming pool.

Good sense of community spirit. People would usually help each other out if needed.

The majority are decent people and look out for each other.

Great location with loads of places to visit on the doorstep.

Neighbour's look out for each other.

The people that live in it.

Not a lot.

Scenery and neighbours.

That people in Alexandria just want the area to be brought back to its former best.

There are people out there that care and want to work together and make a difference.

I like that we are a small community where just about everyone knows everyone.

Near to green space.

Not a lot.

How friendly everyone is.

The people mainly.

Community spirit although not enough of it.

Its location, being borderline rural with proximity to large city. Green spaces.

Everything is close by.

The scenery and the parks.

Nice riverside walk, but could be better.

I love the beauty of Loch Lomond.

The access to the countryside and sports.

I like the way people know each other and will help in a time of need.

Nothing really.

It is a friendly community.

Easy access to Loch Lomond and Glasgow.

### How would you improve your community?

#### 12-24yrs

By investing more money into fixing the roads.

More facilities.

#### 25+yrs

Improve conditions for those living in poverty. More support for children.

Make Alexandria look better, better shops, more things for children to do so people don't need to travel.

Better presentation of areas e.g. zebra crossings maintained, litter minimised, derelict buildings maintained where appropriate or removed where needed, history honoured, etc.

Finding ways and places to bring people and businesses together.

Everywhere needs cleaned up. Waste grounds need a use - not always as a profit.

More investment is needed in Alexandria. Mitchell way is a disgrace and needs knocked down.

Better services.

Maintain and improve the park as used daily and looking tired and unkempt with dog dirt. Action requests for removing scrap/abandoned vehicles. More litter bins. Speed bumps would be greatly beneficial. Northfield Road is a long stretch and frequently abused by people speeding with no deterrent.

More investment required at every level - housing, roads and facilities. Alexandria town centre is an embarrassment - I've lived here since 2004 and all that time Mitchell Way has waited to be redeveloped!

Play park for kids, speed cameras to slow down traffic to protect kids playing.

Make it more appealing. Parts of it look like a total shambles. Mitchell way in Alexandria wouldn't look out of place in a zombie apocalypse movie.

Improve the variety of shops.

Wider access to free activities to support people with issues or support for cost of living crisis.

Clean it up, Albert Street is a disgrace after planning have allowed the chinese takeaway planning permission without any consultation on nearby residents. Their customers block the roads over the busy periods and the mess of the bins being permanently placed on the road attracts unbelievable mess, fly tippers, rats, seagulls. The street looks like a tip now. As for the Vale town centre itself, it's a disgrace that it's been left in that mess. St Andrews church being burnt down is so sad for everyone and leaves yet another mess. Money for regeneration before the town centre goes up in flames next!!! It needs a real focus now to bring it back. Why not link it up with Balloch instead of ignoring it?

Services for our estate to enjoy. Like a community hub for all ages.

Give community groups more of a voice regarding their areas

Access to play areas, dog fowling & littering improved.

Listen to the local people who live and work in the area.

I think we need a local car boot sale to bring the community together and attract visitors.

Pride in area, pride in history, pride in facilities. Town centre is a disgrace.

More groups for hobbies and interests. Most can't afford the let costs.

Shopping locally. Supporting community gardening sharing local events interacting with consultations.

Better services for young people, outreach diversion etc.

Improve the pot holes on the road. Put in more speed bumps in housing estates. Better advertising of where food banks are and what is going on but not through social media. Brighten up the parks by painting the benches and keeping dogs to certain areas as the grass is getting damaged with all their pee. More centres for children with special needs.

Clean the litter. Litter around the train station is particularly bad. Make businesses responsible for the cleanliness of the streets in their immediate vicinity, say 50 metres or halfway to the next business whichever is smaller. Put more bins along the river towpath. Flatten Mitchell Way. Landscape and locate benches on the waste ground beside Iceland on Bank Street. Improve the facade of the old cinema on Bank Street.

A major clean-up & repair of pavements & road signs. A major drive to encourage retailers to open shops here, no more takeaways or beauty shops but shops that would encourage people to shop here. More flowers and greenery.

Reduce the crime in the area.

More public events to bring the wider community together. Give people something to look forward to, bringing them hope, improve mental health within the area. Events for younger people, encourage them to mix with others, learn new skills, enabling them with in the community giving them a place with in society instead of alienating them.

By improving road infrastructure.

There is much improvement needed in the streets and surrounding area. It is very rundown in some parts and street signs are needing painted.

We need to really tackle poverty and inequality and have a strong plan to mitigate climate change, loss of biodiversity and improve energy efficiency.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area - 16

What happens across West Dunbartonshire - 2

Both - 16

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Equally popular for Alexandria were - Online Discussion, Community Event and Public Meeting.

# 2. Balloch and Haldane – 20 Respondents

### What do you like about your community?

#### 12-24yrs

Some are nice and don't argue and aren't loud.

Parks.

The public park

Nothing

#### 25+yrs

How close we are to beautiful scenery.

Amenities are close by.

Not much.

Nothing.

Our parks and greenspaces are about the only aspect of the area that have not fallen into disrepair.

Spaces that are free to access.

Green areas.

Lush green surroundings and open public spaces when they are maintained, small independent local businesses.

The beautiful location.

To be honest it's getting to be a bit so pleasant place to live. Vandalism, antisocial behaviour, no visible police anywhere to be seen and tourists making a mess of the place.

Like the fact that most of us know each other. Most people come together when someone is in need.

Area.

Having access to Balloch Park for walks which is so well cared for by the WDC Greenspace team.

I love Balloch Park except in good weather when it is too dangerous with visiting louts.

The people are friendly. The community spirt. The scenery excluding the town centre. The location near enough to the city but still feels rural

### How would you improve your community?

### 12-24yrs

I don't know.

Add a new shop, there's only one shop in the community and it shuts very early.

Make it look nicer

#### 25+yrs

Youth groups brought back, more community based groups to encourage people to come together. More things for mums to socialise with babies, more things for the elderly to fight loneliness but these things need to be advertised better and not just on social media.

Need more for children to do. Roads and parking need addressed in Balloch, local people can't go out on a sunny day, bypass is crazy, yobs and drunks are in the street, trains are over run and nowhere for children and teens to go.

Get rid of plant boxes in Alexandria.

No crimes.

Much improved customer service is required from WDC. In reporting roads defects for example - I reported a specific issue 3 times with no response (it was finally fixed) but communication wouldn't go a miss. Balloch Castle is a disgrace in its current state - it's shameful that it's been allowed to degrade to the extent that it has. This could be an amazing opportunity for the council to gain revenue in creating a wedding venue / community space / cafe etc.

More community projects for children and youths.

More for under 14s to do.

More higher paid jobs.

We need to pay attention to roads, bad driving, speeding, litter and a host of other problems.

Some of the internal flats are dirty and unkempt. I would like the council to take ownership of all communal garden spaces and improve on them.

Fix roads, pavements and grass areas better kept and tidier.

Have some shops in Balloch.

I would love some way of controlling the litter left behind by tourists and locals alike. I would like to feel safer when going into Balloch on my own.

Better policing to encourage people to feel safer. Especially in Balloch on a sunny day. More taxis available in the evening to encourage people to stay out and enjoy the local amenities. Better selection of shops in the town centre. The pavements need repairing in Alexandria they are dreadful.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area - 6

What happens across West Dunbartonshire – 3

Both - 11

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Equally popular for Balloch and Haldane were – Online Discussion, Community Event and Area Walkabout.

# 3. Bonhill and Dalmonach – 32 Respondents

### What do you like about your community?

#### 12-24yrs

Bru idk – (think translation is "Brother, I don't know." ?)

#### 25+yrs

I like the fact I know a lot of people in my area.

My house.

Location.

That the local people will help each other.

The passion from the locals.

Majority of people are friendly.

Everyone knows one another.

Less than I used to. Much less.

Most if the people, friendly local businesses.

Nothing.

How well people come together to support others

The view and the people.

Most of the people.

Good neighbours.

Close to amenities; vale swimming pool, train station and shops. Great access to the cycle path and the hills.

#### Nothing.

I like the good people of the Vale and the location, which has to be one of the most beautiful places in Scotland.

It's potential.

Nice friendly people (most of them).

Open Spaces like Balloch Park, Levengrove Park. I like the availability of free parking to access essential shops and services.

Needs back dated repairs done now Covid is stabled. Outside repairs that have been outstanding before Covid.

People, location .. it's home.

Originally from Glasgow, so I love the area, it's rural yet easy access to city.

The community spirit, my clubs the walking areas, the scenery apart from Alexandria town centre2, the ease of travelling to Glasgow.

Neighbours.

Very little I am afraid. No sense of ownership or wishing to improve their community.

## How would you improve your community?

### 12-24yrs

Fix the roads and pavements.

Less underage smoking and drinking.

Make it nicer.

### 25+yrs

I would make the park a better area for the children. There are loads of children in the area and Dalmonach seems to be the only area where they do not improve the park. There's not much for them to do.

Replace the entire WDC. Never again allow them to top up the 20% to make up their staff wages to 100% coming out the public purse then greet about being £7M behind! Scum!

Roads, green spaces, town centres.

A council that listens and puts there people first. Stop spending money on ridiculous projects that completely fail. Invest money in education and more so in learning support for special needs kids in mainstream. Smaller class sizes and more personalised and relevant curriculums. More support teachers in place. Places and groups for parents and children to attend. Completely demolish Main Street Alexandria and Mitchell way. Instead of building more and more houses preserve the land we have, and put back into nature, plant trees and flowers.

I'd improve the area by creating a safe space for children with complex needs who are very much part of our community. I'd create a safe stimulating environment where children are free to be themselves and engage in developmentally appropriate activities and learn life skills. #DanielsWish.

Somewhere for the older kids to go.

More CCTV or deterrents for vandalism. A lot of broken glass etc in Bonhill.

Better quality of policing. No visibility of police in a proactive way. Drug dealing a huge issue that's not improving. Roads improvements, local network in very poor condition. River Leven side improvements, overgrown, fly tipping. Should be a huge area of beauty but it's a real mess.

Not sure how I would personally.....but feel the place needs to feel safer, I don't feel confident any longer walking the park by myself, maybe local patrols to see there are people there to avoid 'stranger danger' to women walking themselves.

It's hard to just mention a few things. There's loads of things ranging from more to do for teenagers so they aren't getting involved in antisocial behaviour and other nuisance activities, to improving the local facilities, making more use of the current facilities we have.

More help with the drugs issue in the area, youths causing problems and nothing in the community for kids to get involved in. There is y-sort-it but nothing for under 10s.

Would be good to have more active activities for older children to prevent hanging around shops and children's parks where glass is being smashed, fire raising etc.

Something needs done with the dumping in the burns and areas that house used to stand. These areas need looked at.

Clean it up...maintain it properly.

Regeneration.

More use of Dalmonach community centre for adults.

Give children something to do.

By cleaning and maintaining buildings and removing trees and weeds from the gutters in Alexandria Town centre before spending money on pointless projects (town centre planters which look out of place and would be better placed in Christie Park). The town is an eyesore and a disgrace and needs to have some

tlc. There's an old saying... You can put lipstick on a pig but at the end of the day, it's still a pig. The Vale used to be a vibrant town centre with character and it could be like that again. I would also like to make sure that no child in this area will ever go to school hungry. There are hard times ahead for lots of people/families in the area and they'll need more support than ever (apologies for the rant!).

Public transport more frequently and parking education at the split in Bonhill.

Knock down the town centre & build something the people can be proud of and want to visit.

Improve retail outlets in shopping centres to prevent travel to Glasgow and other towns. By attracting new shops and businesses we can generate additional employment opportunities too. The main street in Alexandria has a high provision of hairdressers, betting shops, and cafes but where do you go to purchase a pair of shoes, a jacket, school uniform? Although online purchase is an option, the delivery charges are high and returning goods involves travel to Dumbarton. My neighbourhood isn't well maintained. I live beside a recycle station for glass and clothes. Most of the time the bins are overflowing with glass bottles which kids end up smashing over the roads and pavements. Bags of clothes are left discarded as bins are full. It's also unsightly. There is issues with Alexandria traffic at certain times of the day with Mon - Fri (3pm) where traffic builds up from Bonhill Bridge to Bank St. The one way roundabout system was installed in the 1980s and is not working in 2022.

Money spent in outstanding repairs.

Improve town centre buildings, roads, cycle paths, signage, local town and increase shopping facilities with retail not takeaway or service industry, improve town centre lighting, economic strategy for the Vale.

More police and more use of schools and community centres for the youth of the area.

More police, town centre demolished, hospital used to its capacity, better pavements and better choice of shops.

More activities / safe play areas for children.

Clean up the streets, stop antisocial behaviour- and deal with drugs.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area – 15

What happens across West Dunbartonshire - 2

Both - 15

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Most popular choice for Bonhill and Dalmonach was - Online Discussion (17).

# 4. Bowling and Milton – 3 Respondents

What do you like about your community?

12-24yrs

McDonalds.

25+yrs

The people.

How would you improve your community?

12-24yrs

Less junkies.

25+yrs

Facilities for people to go and use.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area – 2

What happens across West Dunbartonshire – 0

Both - 1

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Equally popular for Bowling and Milton were – Online Discussion, Community Event and Public Meeting.

# 5. Clydebank East – 30 Respondents

What do you like about your community?

12-24yrs

**Nothing** 

Nothing

Nothing

Friends
The gym
The peace
Nothing. Clydebank is a dump in some places
All the rubbish that surrounds my home :)
How there's always events going on for people
Not much!
Not much to do - you never even had my community of Whitecrook on your list - it feels that we are not important.

25+yrs
Feels like a small city. Convenience of a lot of things around, but not right in a busy built up city.
Friendly people.
That it appears invested in helping children thrive.

It's nice just not anything for the kids to do.

The people in the community all support one another.

look at the hills without traffic and building scenery.

Parks and library, used to like swimming but pool very small. Green spaces. NO more betting shops or pawn shops.

I love Queens Quay area for peaceful walks. There is a feel of nature there as you walk along the river and

Neighbours are great.

Not much

**Nothing** 

**Nothing** 

It's a fun environment

The variety of things to do. Walking clubs, musical theatre/ drama groups, sports facilities, parks and the many organisations that help others – Golden Friendships, OKFP for example.

The good neighbours I have.

### How would you improve your community?

### 12-24yrs

More activities, football access.

ldk. (I don't know)

Cleaner roads/streets (litter & holes in roads).

25+yrs
More public spaces to walk or take dogs, better transport links to new health centre, college, and leisure centre, more effort to fix potholes and litter.
More things to do such as bowling, ice skating and more independent shops with shops lower rent for local businesses.
More communication about what is available to families and children.
More facilities for kids of all ages! Better lighting in the streets, pavements/roads repaired and better quality of housing.
I would add more grass and benches at Queen's Quay with a small playground for kids. There is far too few playgrounds, nowhere for kids to play safely. And please stop building such huge housing like the one next to new health centre. It obstructs the open space at the riverside awfully. Another thing is the lack of bins and tons of rubbish everywhere. I would also like it if there was more funded activities in Clydebank for example like in Women's Centre in Maryhill (baby massage, art, music, dance, painting etc).
Putting stuff for kids to do youth clubs and stuff.
Better shops in Clydebank, NO more betting shops or gambling shops. Not one men's clothes store in Clydebank. Make the rates better more appealing to larger stores.
Open the streets and unused land in back lanes of Whitecrook up for additional parking.
Keep outdoor spaces & parks nice and functional to promote a healthy environment that everyone can enjoy.

More things to do as there isn't much to do in Clydebank and clean the roads as litter is everywhere.

Not sure.

Nothing.

Adding new features.

No more vandalism.

More skateparks.

A better shopping centre.

**Dunbartonshire?** 

Less druggies.

Cleaner.

Better teachers for some classes.

Reduce the amount of rubbish dumped at my back path.

More things to do rather than just hang put in a park.

What's important to you, what happens locally or across West

Let community have a bigger say how money should be spent in area.

What happens in your local area – 11

What happens across West Dunbartonshire – 5

Both - 12

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Most popular for Clydebank East – Online Discussion forum with 17.

#### 6. Dalmuir and Mountblow

## What do you like about your community?

### 12-24yrs

Parks and open spaces, community spirit.

I don't know.

Quite small and I know quite a lot of people in my area.

Nothing.

The villa bakery and the people are nice.

Nothing.

I don't know.

ldk.

It's nice.

#### 25+yrs

Dalmuir park.

The sense of community spirit.

In my local area everyone is friendly and looks out for one another.

That we all come together as one.

Not a lot. There are some people really trying to help the community then there are the rest that couldn't give a damn about anyone or anything.

View, people and access to things.

Location, close to shops, schools, hills, rivers loads to do.

A few shops, near a train station.

Getting out and doing my bit. Safe, low crime. **Transport** Most bankies are friendly and helpful, great transport links. It's a beautiful space with close access to canal walkway, Clyde river side and community garden. How would you improve your community? 12-24yrs More fitness wound love to see outdoor gyms and skate park. I don't know. Not sure. Everything. Cleaner streets (no rubbish and waste on the ground) and to clean the pond at Dalmuir Park. keep the area safer. Clean it. Cleaner. Not sure.

### 25+yrs

More groups for kids with Asperger's.

The amount of dog dirt in the Dalmuir area is disgusting, there is hardly any signage to discourage people. I walk to school daily through choice and have to dodge multiple piles. Especially right outside Our Lady of Loretto primary school. More needs done!

More done about antisocial behaviour.

Less drugs, gravity and antisocial behaviours.

Stepping up a bit more for everyone.

If people had more pride in the area they lived in maybe they would have more respect and take better care of the environment we all have to live in. Dog mess EVERYWHERE broken glass in the parks and on the foot paths, litter and fly tipping everywhere you look. It's a complete disgrace.

More woodland, less litter and dog waste.

Review spare ground, more dog fouling and litter enforcement.

Repair potholes, where there is disabled parking have low pavements. Stop parking on pavements. Less litter.

Helping to get the word out and helping others like me.

Try and encourage people to get involved.

More special constables visible on patrol and CCTV to disperse teenage groups egging windows and cars and frightening old people in their homes.

I would like to see less chemical treatments and more residents involved in taking care of the area, e.g. litter picking, weeding and keeping borders tidy.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area - 13

What happens across West Dunbartonshire – 4

Both - 10

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Most popular for Dalmuir and Mountblow - Online Discussion forum with 24.

# 7. Dumbarton East and Central – 40 Respondents

# What do you like about your community?

1	2-	24	ŀу	rs
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Nothing.

I don't know.

Levengrove park, waterfront at river Leven.

Nice people.

Levengrove Park.

I like the food.

People.

That they do things like these.

Most things.

People, in general, are friendly.

Small.

Friendly.

#### 25+yrs

Outdoor areas for children to play.

People who live here, without family I would have left long ago. Roads are too busy and shops are scarce in the high street plus takes a lifetime to get a house in the area you want.

The people.

I think it's a lovely place to live Dumbarton has lots of potential.

Council run clubs for kids, amenities like the library and Overton and Levengrove, groups like litter picks.

Quiet, good amenities.

The area is clean and well kept.

Nothing anymore.

People still care about what happens in our town.

Community spirit.

Not too much. I actually can't think of anything at the moment.

There's not really much to like! It feels like there has been little to no meaningful investment and everywhere is so depressing. My home, family, work and children's school are in West Dunbartonshire. That's it.

History, location near the water, friendliness, local businesses owned by local people.

The regeneration along the waterfront.

Nothing in particular but I think things could be improved.

Quiet, until boy racers go up and down the street towards the castle - every single day!

Location, take-out food.

It is pleasant and tranquil.

Lots of pockets of funding available for community for small areas.

Friendly.

It has parks, cycle path and easy access to transport and shops.

Beautiful area with lots to do. Lovely parks and open spaces.

Family all live near.

Parks, dog walking places.

#### How would you improve your community?

### 12-24yrs

No drunks or junkies.

More fun activities.

Make more spaces for teenagers to hang out.

Get the drug needles away from the kids parks, and put streetlights in Brayside Park.

I don't know.

Better shops.

Have more shops in the town.

Remove Renton.

More social areas for young people. More events for young people to get involved in, mainly to protect them from substance abuse and the risk of social evils on the streets.

By making easier and more access to activities.

More social gatherings.

### 25+yrs

Increased frequency of street cleaning.

Accessible, safe, respected.

Need to find a way to accurately manage traffic. Roads are so busy, especially during lunch hours. I went from Bellsmyre roundabout to Asda at St James and back and it took 45 mins which is ridiculous.

New primary school for Saint Patrick's Primary which is bursting. Investment in sports development, parks.

Sort out the high street, the shore walk path around Dumbarton castle keep it clean and tidy it has so much potential to be beautiful, these two main places are what people think about when they go Dumbarton and the high street is a mess.

Get more people involved in making Dumbarton cleaner and happier. Reduce poverty and homelessness. Deal with drug alcohol and health issues. Create groups so adults can meet and make friends esp professionals who may not have time otherwise.

Nursery in the area.

N/A.

Tidy up litter, improve infrastructure, more green space areas with flowers.

Better communication and consultation from council. Our town centres are a mess and they are not supporting local businesses or the community to help bring people into the town.

Modernise way of working smarter with technology.

More sports facilities. Safer cycling paths to take our children on. More street cleaning. Do something about the high street (currently too many unfavourable characters. Also needs more shops - not more card or charity shops though).

Reducing rents and rates to entice businesses in. Invest in some sort of entertainment options. There are no places for families to go for an evening /day out.

I sit on the CC and I am engaged in doing this already. Support local, tax TNC brands, keep money local, improve the image of the area, faster response times from WDC, more respect for local people.

Having facilities in the area for children and teenagers - there is absolutely nothing for them to do. A cinema, bowling, soft play, crazy golf etc would all be welcome. Better shops on the High Street. Better pavements to walk on. Better roads to drive on - the amount of pot holes has damaged my tyres and wheels so many times.

Traffic Warden to deal with town centre and other residential street parking issues. More police presence in the high street to tackle issues and community policing.

Fix pavements and potholes and get rid of boy racers.

Useable high street, restaurants, better leisure facilities, pictures, bowling alley etc.

Speed calming restrictions on Round Riding Road. Greater dog fouling enforcement.

More large community events across the whole area not just specific areas which attract some to be able to generate funding. A more joined up community with council, charity and other private sector members.

Have outdoor community growing spaces.

Have the parks and public areas better maintained with rubbish being picked up every day, especially playparks and cycle path.

Better local facilities, shops etc - too many empty units in the High Street. Encourage businesses to come here.

Improve communities more police on streets more severe penalties for those carrying out antisocial acts.

The pavements and roads are atrocious whether by Mobility Scooter or Car.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area – 13

What happens across West Dunbartonshire – 5

Both - 20

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Most popular for Dumbarton East and Central were – Online Discussion (16), Community Event (16) and Public Meeting (13).

# 8. Dumbarton North – 10 Respondents

What do you like about your community?

12-24yrs

N/A

### 25+yrs

I love Levengrove park and the cleanliness of the area I live in.

There are some great examples of community spirit locally, community centres and local groups which bring people together. It would be great to see the council support these groups more to take ownership of their local communities and look after them.

Historical, good access to nature and parks, close to the city.

The history.

People.

The sense that it is a community.

It's amenities.

Friendly.

### How would you improve your community?

### 12-24yrs

I don't know.

### 25+yrs

I would love to see more bars and restaurants in the High Street. I would also like businesses be held to timelines for improvement /renovation i.e the clipper has been under renovation for far too long and would be better in the hands of someone who is motivated and willing to work at pace. We have high earning individuals living in the area and they only socialise in Glasgow due to the lack of a vibrant trade here.

Needs to be more looking after of our community spaces and public roads/paths. Having litter, dog poo, broken glass everywhere doesn't support communities to get out and make use of their areas. More support (funding which leads to actual activities delivered) for young people on the weekends - Friday and Saturday nights in particular. It's easy for residents to moan about young people being a nuisance but where are they meant to go? Maybe make use of your youth work service to deliver more engagement and activities for young people on weekend evenings - but this needs proper funding for longer than a few months before the activity vanishes and young people are left with nothing again. It's been great to see some of the activities at Levengrove park such as the foraging walks, can these not be extended and delivered in other local areas - Overton Estate, Balloch Park etc.? Also having these on at different times would be great to allow more to access them - midweek during the day doesn't work for majority of residents.

More entertainment in town centres like arts and crafts cafes and museums and family venues. Less push to fill empty buildings with shops during internet age and focus on creating an artisan area with things to do.

Use the resources better to make Dumbarton a place that people visit.

Fix potholes. Clear weeds. Plant flower beds. Improve play areas. Provide outdoor seating. Replace street signs. Introduce community advisers. Improve options for lonely people. Free swimming and cycling lessons.

Better cycle routes into and around the town.

Better control of traffic & more CCTV to reduce crime.

Try and motivate people to do more things.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area – 4

What happens across West Dunbartonshire - 1

Both - 5

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Equally popular for Dumbarton North were – Online Discussion (5), Area Walkabout (5) and Public Meeting (5).

# 9. Dumbarton West – 45 Respondents

# What do you like about your community?

### 12-24yrs

I like the parks they are really fun and cool.

Lamposts.

Nothing. It's messy and violent.

Nothing.

The skatepark.

Plenty of places to walk and parks.

The greenery.

Nothing.

The community itself.

Nothing.

The nice views.

There are lots of families that make the area seem safer. It's small. More activities for children the ages of primary stage. Not much. Peaceful, clean air and it's compact. Nothing. The familiarity and togetherness that we share. Friendly. Not much goes on in the community. I really like the Phoenix Centre, it is the heart of our community and there is always lots of events on and the cafe is great. 25+yrs The access to local parks and the greenery that is available. The people. Nice area and parks for walks. The people. The access to Levengrove Park through the shore path. People. That it has been getting new houses to the area. The activities that are available. It's quiet enough. Help on your doorstep. Nice people. N/a. Public spaces are good in the area like 5-a-side astro pitches, Havoc walk and the monument (mony) park. Green areas and community spirit. Amenities. It has all amenities nearby. The people and the beautiful scenery. The people. How would you improve your community?

12-24yrs

Less littering. People litter far too much.

Bins. And french flakes.

I don't know.

Have no potholes on the roads and people to drive safer.

Adding more skateparks.

Less litter and dog fouling.

More things to do.

More seats more walking paths, cycle paths, more cycle lanes on roads so cyclists don't get hit.

By changing small things here and there to better our future.

Maybe help improve life for LGBTQIA folks.

More things for young people as there is nowhere to go.

Try and manage the litter situation.

Litter being picked up.

More things for teens to do and more safety ensured.

I would make information be more widely available on matters such as racism, sexual assault, rape or even simple things like letting kids know that just because they come from a non-wealthy area it doesn't mean they can't thrive.

Don't care.

Plant more flowers, clear up litter and encourage people to walk/cycle more.

Reduce discrimination (especially ableism). That's a good start, probably, tbh.

Let the community have a say on what improvements they need and put it up to a vote, with options such as road repair or disposal services.

More parks.

Get more funding to get more stuff for schools instead of investing in things no one ever uses.

I think more outdoor art spaces.

#### 25+yrs

Housing officers should do regular reviews of gardens etc of tenants and enforce action to clean up mess and unkempt gardens. In addition, the roads should be better maintained by WDC, they are currently in very poor state. Better parking facilities made available in communities to encourage safer parking- eg less parking on pavements which is caused by lack of parking provisions locally.

More money invested in areas needed. More community activities for children and those with additional needs. Council to distribute money to those in need, particularly to social work and services for children.

More things to do for kids.

By having tougher legislation on garden maintenance around the Burcehill area. Many gypsy travellers that live here dump tonnes of rubbish in their gardens making the area look a complete mess and they often dump their rubbish down next to the Firthview garages where their caravan is parked illegally. This upsets the whole look of the community and contributes to an already problematic rat problem. In addition the Firthview garages should be maintained better by the council who have never taken any responsibility to monitor and improve where needed. The garages look a real disgrace and cause constant issues, again making the area messy and horrible looking.

Roads. Shops. Facilities for children.

More parks and pitches for kids to play on in Bellsmyre! Taking away Merkins pitch for the High School and St. Peter's pitch for the primary school.

Would like to see upgrades to kids parks and would like to see enclosed dog parks.

Social integration.

Lots of thing need improving.

Bins being emptied on day they are supposed to, not 3 days late, or brown bins once every 6 weeks.

Invest a little more in these public spaces so they can be used more. Support progress to sites of old OLSP and old astro pitch along with the development of the old St Michaels/Clerkhill site.

Repair pavement and road areas.

Safe walkable footpaths, dog fouling to be taken seriously, working with schools to teach children to want to make where they live a good place, pot holes filled.

Speed bumps on the roads to slow down cars speeding past play parks.

Less litter, less dog fouling, care for derelict buildings and those fallen into disrepair - some are an eyesore.

Play park upgrade in Hawthornhill Road. Listening to what the community wants to see improved.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area – 14

What happens across West Dunbartonshire – 6

Both - 24

#### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Equally popular for Dumbarton West were – Online Discussion and Community Event.

# 10. Duntocher and Hardgate

# What do you like about your community?

12-24yrs
Friendliness.
Coolness.
Nothing.
Activity for youth.
Nothing.
Not a lot.
Everyone's friendly.
25+yrs
Not a lot.
Quiet, friendly, good school, good park.
Good access to local hills, countryside.
The people.
People in it helping each other.
We all come together when needed.
Friendly people.
Neighbours are good. Feels safe for children to grow up. (Goldenhill)
Natural walks within easy reach. Good commuter routes.
Good local facilities, including open spaces and hills for walking, and family close by.
Nice park, people generally friendly, good primary school. Good that Hardgate cross has been renovated and upgraded.
Connections with people. The knowledge that if you need help it's there.
At this time nothing.
The people.
Access to the countryside and its location between Glasgow and Loch Lomond.
The people.

Accessibility to the countryside.

The open spaces.

Grew up here.

#### How would you improve your community?

#### 12-24yrs

Less rubbish on the ground.

Don't know.

Tidy it up new close doors, more parks, more community halls.

Add extra activities outside of school, e.g. bowling and trampoline parks.

Funding for poorer areas.

Don't know.

More bins for litter.

#### 25+yrs

More things for kids, more social housing (3+ bedrooms).

Improving local parking, road surfaces, traffic congestion.

Better parks facilities. Breval Park needs improvements. Area could also do with a skatepark.

The surroundings.

Less Litter, less antisocial behaviour, roads improved.

Better communication within the community.

More for young people to do. Improvements to swimming lesson availability. More clubs/ sports for young people.

Where do you start with this question... Fix grit bins in local area. Weed streets and pavements and use road sweeper to take bad look of the place. Everywhere is run down looking. Install outdoor exercise equipment for all in Goldenhill Park. Stop using bio diversity to avoid maintaining grass/ green areas in Goldenhill Park. Bring back localised youth clubs instead of centralising everything. Summer clubs / playschemes for kids. Start to adapt pavements to be accessible for wheelchair users. Improve housing repairs, needs to be up to an acceptable standard. Some of the tradesmen standard are questionable. Fix the roads, pot holes everywhere. Bring back local community events such as Hargdgate and Duntocher gala that gives the communities an identity again rather than centralising everything. Develop local allotments in unused green space such as behind Beeches Rd back gardens joining onto Hillend Crescent and Craigielea Flats. Would be a good community space and help with food poverty etc.

More dog and general litter bins. Increase litter clearing. Plant more trees and shrubbery in vacant green areas. Demolish church on main road at Duntocher/ bus stance - it's an eye sore and becoming a dangerous ruin. Improve parking access to local shops. Encourage shops / businesses to improve their shop fronts. The pavements at Hardgate Cross shops are disgraceful - full of holes and trip hazards.

Improve night street lighting, improve roads, repair potholes and improve white lines. Reduce parking on road/ on pavement. Improve areas around recycling bins, keep it cleaner. Remove the bus lane at Hardgate roundabout, and remove the merge lane across from the fire station, this is dangerous. More bins.

Litter is a problem...lots of people moving into social housing causing antisocial behaviour in the area. Better vetting of housing.

Sorry - it's the dog fouling and antisocial behaviour of kids.

Stop building houses and build somewhere for kids to go.

Improved Litter picking, fixing pot holes, disused areas regenerated - old Hardgate tennis courts should be all weather sports area. Old Garages site in Gilmour Ave should be half extra parking and rest landscaped.

Better access to employment. Rather than just being proud of our history in Clydebank we need something to look ahead to. Better use of our local area.

More police walking about. People to pick up litter.

Fix roads, more parking spaces, litter picking.

Repair roads and pavements. Educate the public re dog poo.

Next bikes or hire bikes to be installed. Ensure women feel safe in the community. Better transport, improved parks, improved communication on HSCP services, improved education to young people on women's health. Formalised plan on improving the cancer rates in WD. Improve education on relationships to decrease domestic violence

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area - 18

What happens across West Dunbartonshire – 0

Both - 19

## How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Most popular choices for Duntocher and Hardgate were – Community Event (13), Online Discussion (12), Public Meeting (10) and Focus Group (9).

# 11. Faifley- - 23 Respondents

### What do you like about your community?

#### 12-24yrs

Me.

The people.

There isn't much to do.

The woods up the back of Faifley.
I don't know.
The people.
The people.
I like living in this community.
I could care less.
All the different places available to walk your dog.
My friends.
Seem to always look out for each other.
Nothing really to be honest.
The people.
Not much.
Nothing, I don't feel safe here, lol.
25+yrs
The outdoor space.
It's nice and peaceful lots lovely walks and people are friendly.
How would you improve your community?
12-24yrs
Me.
Less litter.
Have more to do for teenagers.
Pot holes and somewhere for teenagers to hang about so they aren't throwing stones at windows and stealing stuff from peoples gardens, plus CCTV cameras at lampposts because a lot of cars get vandalised.
I don't know.
The tidiness.
Clean up the streets.
Cleaner bins.
I couldn't care less.
Keeping more on top of the appearance.
Nothing.

Safer areas for people to play, so clean up glass in the play parks and skate park.

Unsure.

I have no clue.

I don't know.

Cover potholes and better public transport.

More entertainment, there is nothing to do here, it's so boring.

#### 25+yrs

Access to neighbourhood facilities - more community groups.

Better facilities for kids to play, less dog poo.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area - 12

What happens across West Dunbartonshire - 1

Both - 10

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Choices for Faifley were – Online Discussion (14) and Community Event (7).

## 12. Kilmaronock – 1 Respondent

What do you like about your community?

12-24yrs

Nothing.

25+yrs

(No responders)

How would you improve your community?

12-24yrs

Get better people.

#### 25+yrs

(No responders)

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area – 0

What happens across West Dunbartonshire - 1

Both - 0

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Most popular choices for Kilmaronock was - Public Meeting.

## 13. Linnvale and Drumry – 22 Respondents

### What do you like about your community?

#### 12-24yrs

Absolutely \*\*\*\* all.

It's nice and tidy.

The things to do.

Sense of togetherness.

What.

Easy access to public transport.

I can get my bus right outside my home.

The shops.



## 25+yrs

I don't really know.

The drive out it.

Sense of unity.

The shopping centre.

I like the amenities.

I was born here, I live and work here, I have raised my children here, I like that I have great neighbours with a great community spirit.

The sense of community, people helping people and taking care of their environment.

Greenspaces, parks

We are developing an environment where families and people in the community are working together to make it a better place for everyone to live and access places to enjoy.

Nothing.

### How would you improve your community?

#### 12-24yrs

Don't think it's possible.

I wouldn't improve your community.

More play parks for kids.

Less litter.

Let us do dance.

More bins.

Less junkies & violence :)

Needs to be cleaner, the park needs fixed, behind the flats needs cleared and something put there that's beneficial to the community.

I don't know, I'm not god.

### 25+yrs

To kick out drug users and dealers from council flats. To move people who are capable to deal with their garden but don't, to give people who would love a garden a chance. To cut grass more to prevent Lyme's Disease. To have more grass, trees, shrubs, bushes, more places to walk. A big clean up. More housing. More bins.

More local parks.

More engaging with residents.

Develop more green areas.

I would reopen the independent resource centre which provided years of service to the community.

I have just recently taken up a community garden plot that I really enjoy, but we need more social interaction for all age groups so we don't need to travel to the other side of the river. We need more skilled industries to create skilled jobs in the area for local school leavers.

More facilities like MUGAs for the children and a community centre like what other areas have.

Look at housing in South Drumry - time for radical improvement of council stock. More spaces for young people to use - inside.

If we could provide older children with a MUGA area for children to enjoy sports to put an end to childhood obesity and also upgrade link huts for the elderly in the community to participate in events during the day and evenings.

Benches, bins and potholes fixed. Raised beds for flowers. Bigger drains for flooding. Graffiti removal. Police on the beat.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area – 10

What happens across West Dunbartonshire – 0

Both - 12

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Most popular choice for Linnvale and Drumry was – Online discussion (13) with Area walkabout and Community event second equal.

## 14. Old Kilpatrick – 24 Respondents

### What do you like about your community?

#### 12-24yrs

Orange jelly.

It's easy to get places.

The people are friendly.

It's often clean and free of litter.

I don't know.

Very nice people and surroundings.

Everyone becomes a lot closer when we gather to help a cause or host an event.

It's friendly.

### 25+yrs

Lots to get involved in, nice place to live.

It's nice and quiet.

Near to hills and has main road to get into Glasgow via rail or car.

People.

Neighbourhood spirit, nice people, good amenities and transport.

Lovely area, community spirit, scenic place.

I like that Old Kilpatrick feels like a small community rather than lost in a big city.

Handy for work and social events. Equal distance from hills and lochs and the city.

That it is a community.

Semi rural feel & generally a sound community atmosphere.

It's a friendly place.

The vast majority of our Community are good folk, many of whom are real community champions, there are a tiny minority who vandalise. We need to support the givers and out the antisocial families.

Quiet area.

Safety.

### How would you improve your community?

### 12-24yrs

Free jelly for all.

Lower prices. Add petrol station in Old Kilpatrick. Stop doing so many pointless roadworks.

Clean up the streets.

More speed limits in place near Kilpatrick train station to avoid accidents and/or more parking for people who live there.

I dunno.

I would promote awareness of issues that affect different ages (i.e stereotypes in children, mental health in teens etc).

Clean the streets.

#### 25+yrs

Getting Council to listen to me. We have issues with cars parking at the entrance to our street in Stuart Avenue and we can't get out because of inconsiderate drivers on Stuart Street. We need double yellow lines on Stuart Street beside the entrance to Stuart Avenue. Our Keep Clear sign in our turning circle in

Stuart St needs repainted and would like double yellow lines all round the whole turning circle to stop drivers and visitors parking there. If the housing officer would listen to complaints made by owner occupiers about tenants use of cameras in their garden and doing nothing about it. It is an infringement of neighbours human rights. Very disappointed in the housing officer for not dealing with this. Been asking for three years now for the tree overlooking my back garden to be cut back and have been ignored by the housing officer. Housing cleaned up the neighbours garden next door for her and didn't remove everything and did not put the gate back on. That was early last year.

Cleaner pavements more bins and grass cutting and shrubs taken care of better.

Improvement to walking routes. Better road surface on A814 through village.

Improve the pavements and roads, we live in a conservation area and pavements have been dug up and patched over, some new lamp posts but still left the old ones, overall needs tidied up/invested in. Restore old buildings. Prevent more flats being built instead of family homes.

Fight against litter, dog mess, vandalism. Empower people to take more pride in their environment and make good choices for the future of our community and the planet.

Less landlord ownership of flats.

Clean up the dirty areas, replace faded street signs and improve basic look of WDC.

Restriction of youth mobility from outwith the area via our unmanned train station who regularly trash the Saltings, Lusset Glen area & Primary School whilst conducting under age drinking sessions, graffiti painting & general anti-social behaviours.

Measures put in place to stop speeding. More activities for young people and a police presence seen about the village.

Set up community groups, to do working parties in the Glen, canal side, salting and cycle tracks, subsidise the Action OK group.

Improve pavements and roads.

Social participation.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area – 7

What happens across West Dunbartonshire - 5

Both - 12

#### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Most popular choices for Old Kilpatrick were – Community Event (13), Online Discussion (11) and Public Meeting (10).

## 15. Parkhall, North Kilbowie and Central – 26 Respondents

## What do you like about your community?

#### 12-24yrs

The people are nice.

Lots of places to run and many places to explore.

Nothing, Iol.

N/A

How calm it is.

It's quiet.

### 25+yrs

Not an awful lot.

I've got nice neighbours and the golf course is good. There are plenty of clubs for children to attend.

There isn't much of a community anymore.

Proud past.

The history.

N/A

Don't really feel part of any community.

The fact that we have a local library that we can access.

It's quiet.

Not much now.

Not much.

It's friendly, quite quiet and relatively safe.

Area is quiet and well kept by residents.

Some great neighbours.

The respect most people living here have for Parkhall. Quiet neighbourhood.

I live in a picturesque area of Clydebank.

Not much.

#### How would you improve your community?

#### 12-24yrs

More food banks for people without it. More bins to prevent litter.

Have Less litter and rubbish around the area.

Actually fixing things, especially school.

N/A

Make it more eco friendly.

Reduce the rate of poverty for children and reduce the crime rates as West Dunbartonshire is the highest. Also when it is winter weathers, all pathways should be gritted if the weather is really bad.

Put in more things that are necessary for everyone and are more fun and interesting things to do.

#### 25+yrs

I would like the nuisance and disturbance from St Peter the Apostle High School to be resolved. During the school day and out of hours. The behaviour, language and noise is truly unacceptable. I am talking on behalf of at least 12 houses bordering on the school pitches. This is an urgent issue that needs addressed.

I would fine people who park on pavements, children now walk on the road in some areas because cars are parked on pavements. I would close 50% of the car washes and Kurdish barbers as they are operating illegally or are saturating the market. Established businesses have lost money.

More money spent on improving outdoor space.

Would like to see more investment into youth services. Ideally an outdoor skatepark in Clydebank, in keeping with the rest of the local authorities. This is proven very successful in Milngavie where families can take their kids and teenagers can go to socialise and keep active.

Engaging with councillors more. Budget that was more transparent. Less spending on non-essential things like roads that take 3 years i.e. Dumbarton Road and more spending on things like Clydebank Library which hasn't been open in 2 years! A memorial to covid deaths in the area. More policing of neds in the shopping centre because security can't do anything. More bins emptied - public bins not household. Antisocial behaviour needs to be seriously addressed. Housing is a big issue. Local people are in desperate need of houses yet are being overlooked due to less local people getting them. Yes, I mean refugees. I can quote directly from a housing member who told me this. MSP for the area is totally lacking engagement with her electorate. The head of the council needs to engage with the public and not just sit behind a desk. So too does the provost who is only ever seen at the unveiling of plaques which are a waste of money that could be spent on a Covid memorial.

More police.

More areas for children to play (football...) for free and without having to worry that they step into excrement. Maybe generally more areas that are designed for 'playful interaction'?

I would like to introduce a multipurpose play park type place on neglected space.

Fix the roads.

Roads, pavements, lighting, litter, hoards of drunk young people, vandalism.

More parking - more activities for teenagers - local groups for older members of community.

Not sure, I haven't really thought about it.

Wider range of activities for young people.

Better facilities. More wild spaces with wild plants. Fix the roads. Stop cars parking on the pavements, obstructing pedestrians and get rid of the drug dealers.

Better roads and pavements. More bins and dog bins, more 'No dog fouling' signs. Secure gardens for non-homeowners.

Bring in more work for local people. Tidy the place up. Do something with the shopping centre before it gets as bad as the Artizan Centre in Dumbarton.

Better shops, better safer walking areas. Cleaner.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area – 7

What happens across West Dunbartonshire – 5

Both - 14

### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Most popular choices for Parkhall, North Kilbowie and Central were – Online Discussion (16) Community Event (9) and Public Meeting (9).

## 16. Renton – 6 Respondents

#### What do you like about your community?

12-24yrs

Parks.

#### 25+yrs

Friendly neighbours. Clean and safe environment. Green space.

Diverse, friendly, green spaces.

It's brilliant.

#### How would you improve your community?

#### 12-24yrs

A lot.

Do daily litter picks around the community.

Increase the population.

More opportunities for young people, get them off the streets where they get drunk and do drugs and into an area they feel safe and actually want to participate.

#### 25+yrs

More things for kids to do.

Dog poo and litter improvement. Better facilities at the park. More attention to greenspace and council property gardens.

Not sure.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area - 1

What happens across West Dunbartonshire – 4

Both - 4

#### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Choices for the Renton were – Online Discussion (4), Public Event (4) and Community Event (3).

## 17. Silvertoun and Overtoun – 6 Respondents

## What do you like about your community?

#### 12-24yrs

Parks.

#### 25+yrs

Friendly neighbours. Clean and safe environment. Green space.

Diverse, friendly, green spaces.

It's brilliant.

#### How would you improve your community?

### 12-24yrs

(No responses)

### 25+yrs

A dog park in the unused space Dumbuie Avenue/Millburn Crescent. Community garden.

More engagement with Community Councils and just generally.

Tackle reckless drivers, litter, antisocial behaviour, noise pollution.

Nothing, it's too good.

# What's important to you, what happens locally or across West Dunbartonshire?

What happens in your local area - 1

What happens across West Dunbartonshire - 0

Both - 5

#### How would you like to engage to have your say on issues?

Options given were: Online discussion forum, Zoom meeting, Public meeting, Area walkabout, Focus group and Community event.

Choices for the Silvertoun and Overtoun were – Online Discussion (4), Public Meeting (3) and Area Walkabout (3).