

## Priority 3

### Objective 2:

Fully consulted and involved citizens who are able to make full use of the Community Empowerment (Scotland) Act 2015



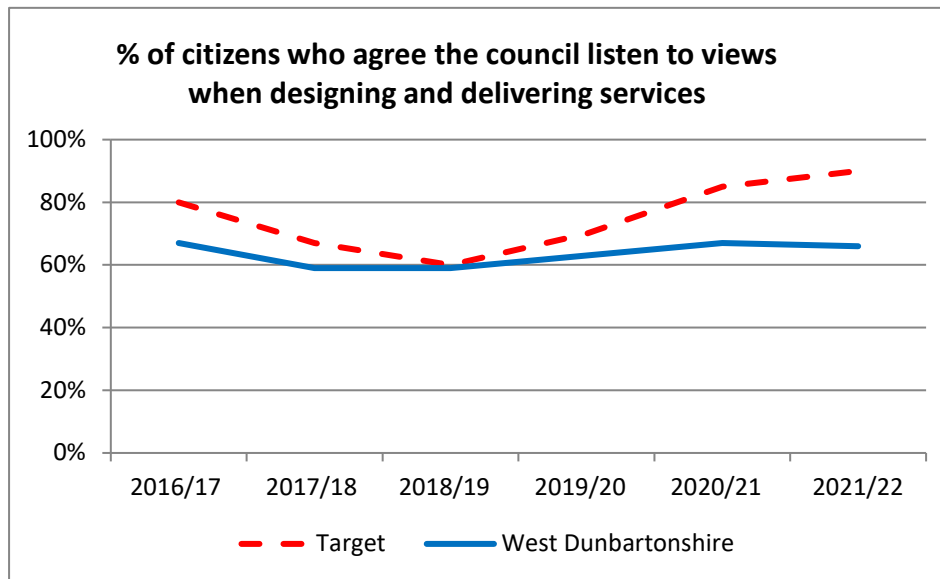
### Indicator:

% of citizens who agree the Council listen to community views when designing and delivering services



### Target:

90%



#### *What does the data say?*

Results for 2021/22 show that performance marginally fell from the previous year, and fell short of the increased target.

Information for this indicator comes from the Citizens panel and work continues to identify areas for improvement across range of involved citizens indicators. Due to Covid -19 the council has been restricted in its methods for consultation, however over 20 consultations were carried out remotely and there is a focus on making sure communities are aware of the opportunities to provide feedback and inform service design.