Red

Priority 4

Objective 4:

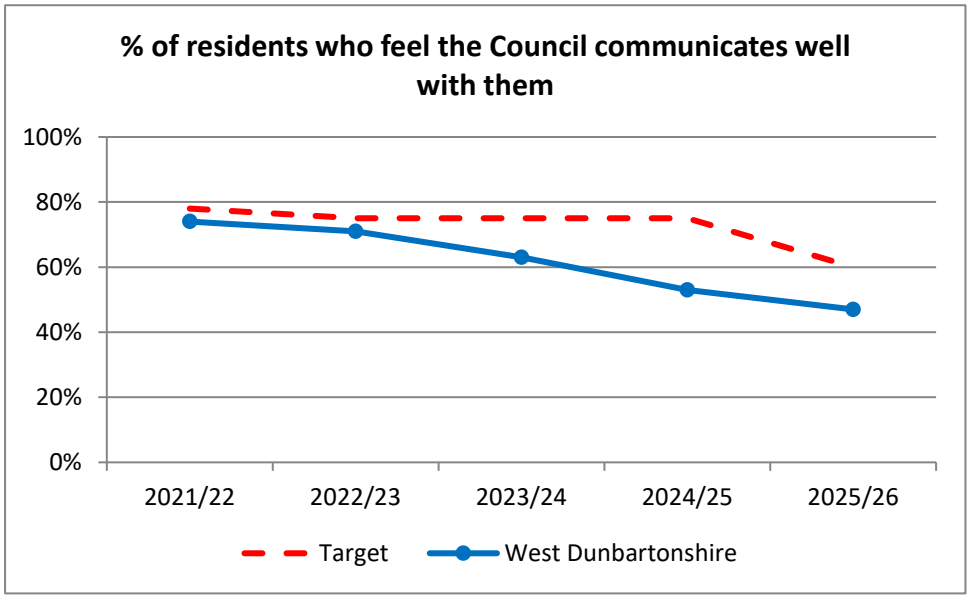
Our Council – Inclusive and Adaptable

Indicator:

% of residents who feel the council communicates well with them

Target:

60%



What does the data say?

Results for 2025/26 show that performance decreased 6% from the previous year and the target was missed.

Communication continues to be a key priority. Over the last year communications have been issued across a range of channels including social media, the Council website, media releases and Housing News as well as specific tailored communications.

Data for this indicator is now sourced from the Council's Citizens' panel.

Last reviewed Aug 2026