Red

Priority 4

Objective 4:

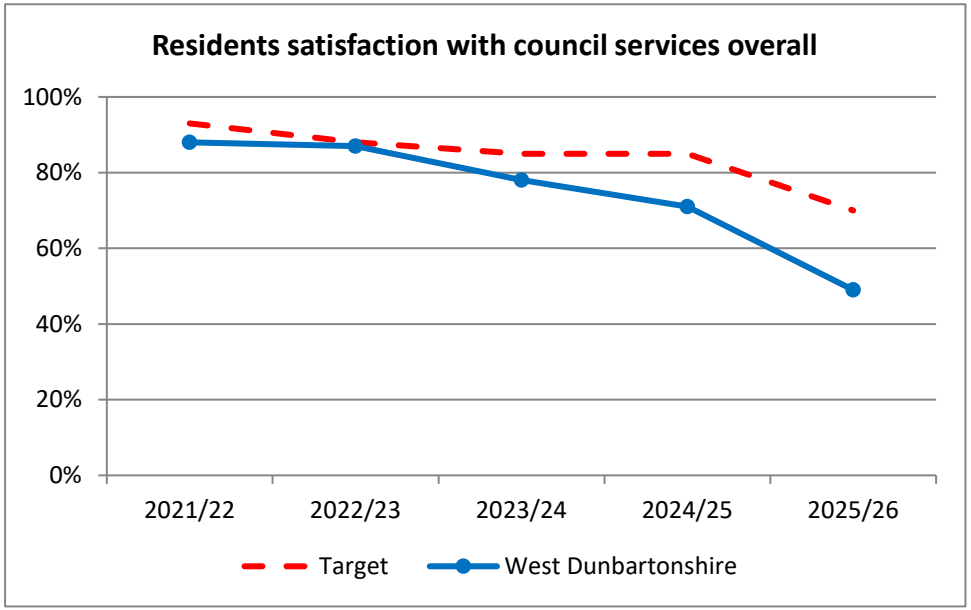
Our Council – Inclusive and Adaptable

Indicator:

Residents who report satisfaction with council services

Target:

70%



What does the data say?

The results for 2025/26 show a fall in satisfaction levels from the previous year and the target was missed.

Satisfaction has declined over the last four year, changes made to services due to budget reductions have impacted on satisfaction levels.

Resident satisfaction is taken from the Council's Citizens' Panel.

Last reviewed Aug 2026