

Priority 4

Objective 4:

Our Council – Inclusive and Adaptable



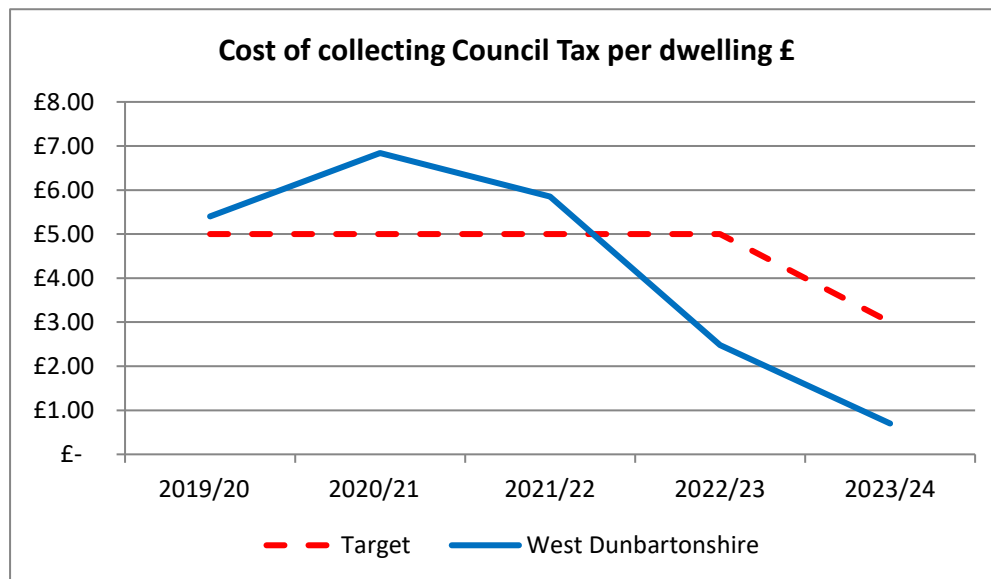
Indicator:

Cost of collecting Council Tax
Per dwelling £



Target:

£3.00



What does the data say?

Results for 2023/24 show that there was a large improvement in performance with the cost of collecting council tax per dwelling falling significantly from the previous year.

Performance since 2021/22 has improved due to a more streamlined process with Debt Partners, a reduction in postage costs due to an increase in e-billing and e-mail contact with customers, and increased income from statutory additions.