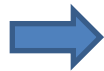




Priority 4

Objective 4:

Our Council – Inclusive and Adaptable



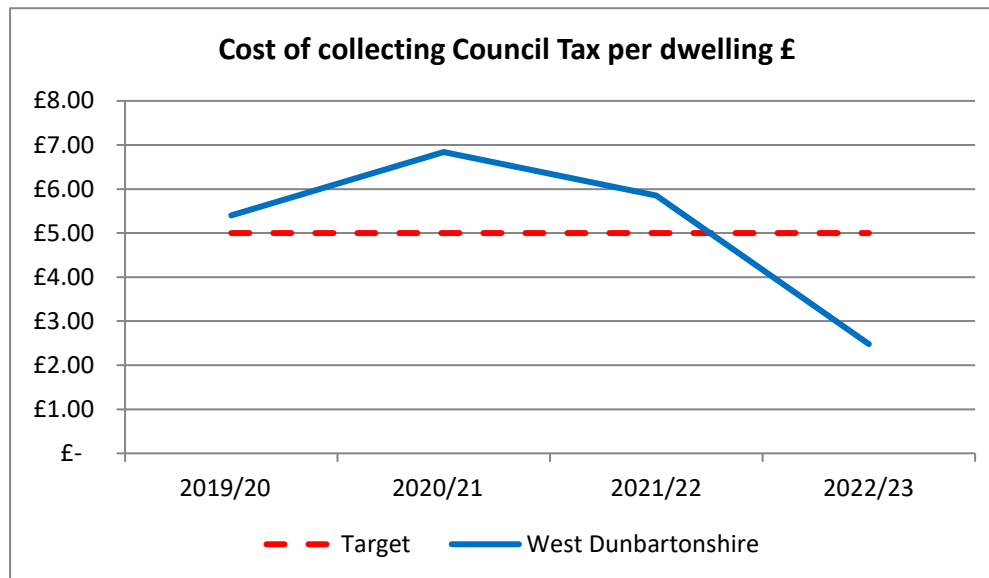
Indicator:

Cost of collecting Council Tax
Per dwelling £



Target:

£5.00



What does the data say?

Results for 2022/23 show that the performance improved significantly with the cost of collecting council tax per dwelling falling over 50% from the previous year.

Performance for 2022/23 improved due to a more streamlined process with Debt Partners and a reduction in postage costs due to an increase in e-billing and e-mail contact with customers.