

Priority 4



Objective 4:

Our Council – Inclusive and Adaptable



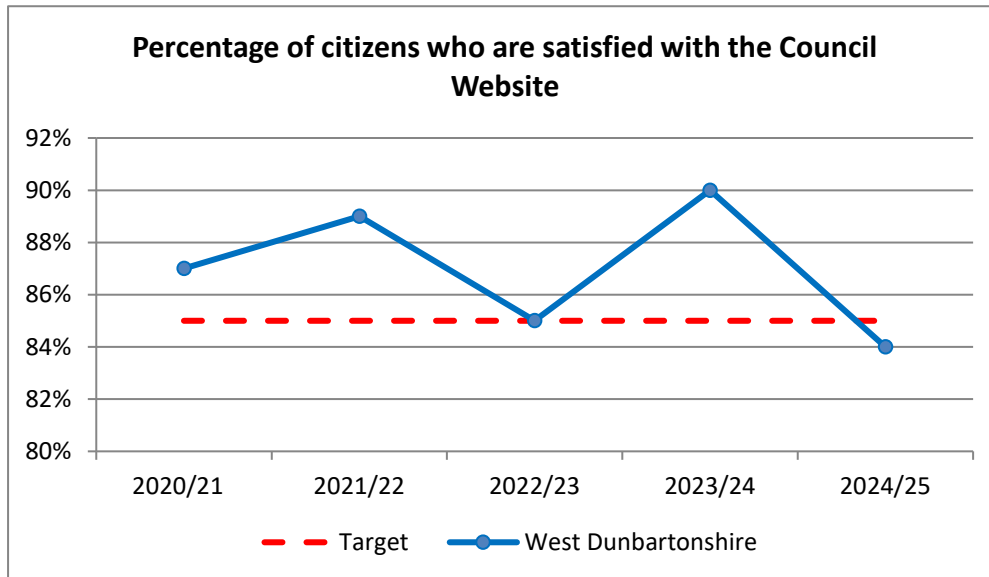
Indicator:

% Percentage of citizens who are satisfied with the council's website



Target:

85%



What does the data say?

Results for 2024/25 show that satisfaction with the Council website has decreased 6% from the previous year and the 85% target was narrowly missed.

Progress continues on the Council Website to ensure all the content is up to date and relevant to citizens. The functionality is continually being enhanced to improve the citizen's journey while ensuring compliance with digital accessibility regulations.